



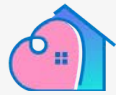
**Hao Ren Hao Shi**

# **2025 ANNUAL REPORT**

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Hearts In Action,  
Goodness In Motion

好人好事



**Hao Ren Hao Shi**

**Let's Do Good Together!**

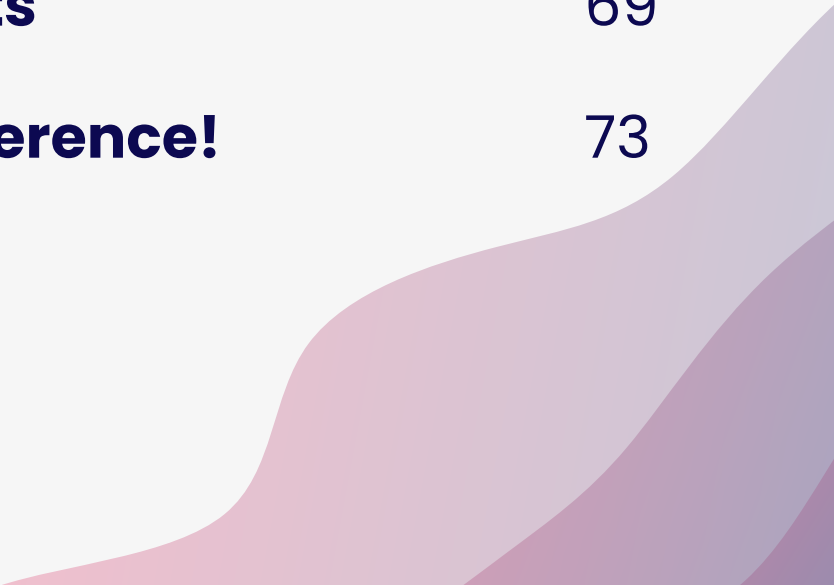




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# About Hao Ren Hao Shi

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Hao Ren Hao Shi 好人好事 (HRHS) was founded by Mr Anson Ng in April 2018 with a simple premise: to distribute groceries to needy families living in Redhill Close. In collaboration with other charitable organisations, HRHS has grown organically to a much wider-reaching movement of community care and compassion across Singapore.

Now HRHS serves about 29,000 beneficiaries from diverse backgrounds, supported by about 9,000 dedicated volunteers who share the same passion for giving back. To meet the evolving needs of our community, we have expanded our programmes and initiatives to uplift individuals and families across a wide range of circumstances — including those from **low-income households, the terminally ill, persons with disabilities, migrant workers, and ex-offenders.**

Rooted in a mission to serve the needy, we believe that every act of kindness has the power to transform lives. By nurturing a spirit of volunteerism within our communities, we hope to build a more compassionate Singapore where kindness thrives, and no one is left behind.

## Our Vision

To promote the spirit of volunteerism among children, youth and communities. More importantly, to build up leadership, bonding, and compassion

## Our Mission

To improve the lives of the underprivileged and families-in-need by providing essential supplies and provisions, bringing convenience, confidence, joy and hope to the beneficiaries and volunteers, regardless of race or religion.

## Our Core Values

Honesty  
Responsibility  
Humanity  
Service

# Chairman's Message

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It has been a year of remarkable growth for Hao Ren Hao Shi. From expanding our reach to achieving meaningful milestones, we have worked steadfastly towards our mission – to touch lives and uplift communities across Singapore. Reflecting on the year, my heart is full of immense gratitude and pride, as well as hope for what lies ahead.

In 2025, we renewed our Institution of a Public Character (IPC) status – a mark of trust, accountability, and integrity that affirms the strength of our cause, for another two years ending 1 December 2027. This status brings new opportunities and allows us to sustain our partnerships with like-minded individuals and organisations. This year marked our second year of partnership with South West CDC, reinforcing our belief in sustained impact with those who share our vision of a kinder community. Our dedication to continuous innovation has also allowed us to embark on new partnerships with North East CDC through our Wellness on Wheels programme.

Since the opening of Happy Mart @ Stirling, the number of beneficiaries served has increased from 200 in January 2025 to 400 in December 2025. In collaboration with Leong Nam Temple, we launched Happy Mart @ Fernvale on 19 April 2025. We are honoured to have Prime Minister Lawrence Wong grace the occasion. All these projects were made possible through the generous support of our donors and sponsors.

In September 2025, we proudly hosted our inaugural Charity Dinner – a milestone occasion that brought together friends, supporters, and partners of HRHS in celebration of our shared mission. We were deeply honoured to welcome Prime Minister Lawrence Wong as our Guest-of-Honour. His presence lent great distinction to the evening and served as a powerful affirmation of the importance of community care and compassion in building a stronger, more inclusive Singapore.

In line with our growing reach, we have also relocated to a larger warehouse at Unity Centre, enabling us to serve the community more effectively than ever. We have reached out to about 29,000 individuals – including low-income households, the terminally ill, persons with disabilities, migrant workers, and ex-offenders.

We were greatly humbled to have been awarded the People's Association Community Excellence Award this year – a recognition that reinforces our commitment to serving the community and inspires us to continue striving for greater impact.

This year, we were proud to have a total of about 9,000 volunteers who have generously given their time to spread kindness across our communities. Their contributions, as well as Hao Ren Hao Shi's achievements, reinforce the importance of community and the power of volunteerism.

I would like to extend my sincere gratitude to our volunteers, donors, and partners. You are the hands that serve, the hearts that care, and the hope that drives every initiative forward. Without you, none of this would be possible.

As we step into a new year, let us continue to uplift, empower, and inspire because we believe deeply in the strength of community and the promise of a better tomorrow.

With heartfelt appreciation,

**Anson Ng**



# Overview of Hao Ren Hao Shi

HRHS has the Constitution as its governing instrument.

|                                                                   |                                                               |
|-------------------------------------------------------------------|---------------------------------------------------------------|
| <b>Type of Entity</b>                                             | Company limited by guarantee                                  |
| <b>Unique Entity Number (UEN)</b>                                 | 202222684W                                                    |
| <b>Date of Incorporation</b>                                      | 30 June 2022                                                  |
| <b>Date of registration as Charity under Charities Act (1994)</b> | 22 September 2023                                             |
| <b>Institution of a Public Character (IPC) status</b>             | 2 December 2025 to 1 December 2027                            |
| <b>Sector Administrator</b>                                       | Ministry of Family and Social Development (MSF)               |
| <b>Registered Address</b>                                         | 51 Bukit Batok Crescent #02-19 Unity Centre, Singapore 658077 |
| <b>Legal</b>                                                      | Allen & Gledhill LLP                                          |
| <b>Company Secretaries</b>                                        | Tan Zhe Lei & Liew Pui Sang                                   |
| <b>Auditors</b>                                                   | RSM SG Assurance LLP                                          |
| <b>Banker</b>                                                     | DBS Bank Ltd                                                  |
| <b>Communications Advisor</b>                                     | Dr Claire Tan Lee Fang                                        |

## Our Patrons

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**Dr Ramaswamy Akhileswaran**

*Senior Consultant for Geriatric Medicine*  
Khoo Teck Puat Hospital



**Mr Andrew Tan**

*Chairman and Managing Director*  
TAK Products & Services Pte Ltd



**Mr Shashidran Nathan**

*Joint Managing Partner*  
Withers KhattarWong LLP

# Our Board

## **Anson Ng**

*Founder and Chairman*

*Appointed on 30 June 2022*

*Managing Director of Presto Expat Motoring Services Pte Ltd*

*Straits Times Singaporean of the Year 2022*

*Singapore Silent Heroes Award 2021 – Outstanding Adult Winner*



## **Adeline Nge**

*Director and Treasurer*

*Appointed on 1 October 2023*

*HR Manager, Wilhelmsen Ships Service(S) Pte Ltd*

*Healthcare Humanity Award 2017*



## **Lam Chee Yong**

*Director*

*Appointed on 1 May 2024*

*Solutions Manager, Nokia Solutions and Networks Holdings Singapore Pte Ltd*



## **Rose Kong**

*Director*

*Appointed on 1 Oct 2023 (Resigned on 15 Jan 2025)*

*Executive Vice President, Legal and Corporate Affairs, RGE Pte Ltd*

*Chief Legal Officer, 2021, Singapore Business Category awarded by Singapore Corporate Counsel Association*



As at 31 December 2025, HRHS was governed by a Board of three Independent Directors, led by Chairman Mr Ng Ching Kok, Anson. The Board provides strategic direction and oversight, ensuring HRHS fulfils its mission through sound governance and integrity.

Directors serve voluntarily without remuneration and have pledged not to accept personal favours or gifts, safeguarding public trust. They are committed to full disclosure of any actual or potential conflict of interest and abstain from involvement in related transactions. For FY2025, the Board confirmed that no conflict of interest situations arose in HRHS' business dealings.

HRHS has no related entities, and none of the Directors hold management responsibilities in such organisations.

**In 2025, the Board held a total of 7 meetings.**

| <b>Board of Directors</b>                          | <b>Designation</b>   | <b>Board Meeting Attendance</b> |
|----------------------------------------------------|----------------------|---------------------------------|
| Mr Anson Ng Ching Kok                              | Chairman             | 7 / 7                           |
| Ms Adeline Nge Beng Hwee                           | Director & Treasurer | 7 / 7                           |
| Mr Lam Chee Yong                                   | Director             | 7 / 7                           |
| Ms Rose Kong Mui Kwai<br>(Resigned on 15 Jan 2025) | Director             | 1 / 7                           |

# Our Members

The team is made up of 10 members who collectively form a dynamic support system for the Board. They play a pivotal role in advancing HRHS' mission through community engagement, outreach programmes, special projects, programme delivery, and fundraising activities.

Their work ensures that HRHS remains connected to the communities we serve, responsive to emerging needs, and sustainable in its growth.



From left to right (standing): Mr Lam Chee Yong, Mr Gopala Subramaniam, Mr Lawrence Lim Wee Meng, Dr Cha Cher Liang.

From left to right (seated): Ms Yeoh Mei Qi, Ms Yenn Kek Liew, Mr Anson Ng Ching Kok, Ms Adeline Nge Beng Hwee, Ms Sally Lim Poh Kee.

Absent: Ms Rose Kong Mui Kwai (Resigned on 15 January 2025), Mr Victor Gerard Lim Wei Teck, Mr Sim Kee (Resigned on 30 August 2025).

# Our Governance

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## Constitution

There have been no changes made to the Constitution during the year.

## Governance Policies

The status of the respective HRHS' governance policies during the year is reflected below.

Anti-Money Laundering Policy - No change  
Communications Policy - No change  
Conflict of Interest Policy - No Change  
Data Protection Policy - No Change  
Finance and Accounting Policy - No Change  
Finance Budgeting and Reporting Policy - No Change  
Workplace Health and Safety Policy - No Change  
Human Resource Policy - No Change  
Internal Control Policy - Last updated 15 June 2025  
Investment Policy - No Change  
Procurement Policy - Last updated 15 June 2025  
Reserves Policy - No Change  
Volunteer Management Policy - No Change  
Whistle-Blowing Policy - No Change

## Staff

As at 31 December 2025, HRHS employed 6 full-time staff and 7 part-time staff. They are salaried, and they are not involved in setting their own remuneration. None of the staff receives more than \$100,000.00 in annual remuneration each. None of the staff serves on the Board, nor are they a close family member of the Board of Directors. There is 1 staff member who is not a close family member of the Board and receives more than \$50,000 in annual remuneration.

## **Reserves Policy**

The reserves of the organisation provide financial stability and the means for the development of the organisation's principal activities. The current year's reserves is adequate to support about 5 months of operating expenditure, based on the financial year ended 31 December 2025.

The Board reviews the level of reserves yearly for the organisation's continuing obligations. Part of the reserves is placed with a financial institution and is managed in accordance with the organisation's investment policy, which is approved by the Board. This helps to preserve the purchasing power of the funds while ensuring sufficient liquidity for operational contingencies.

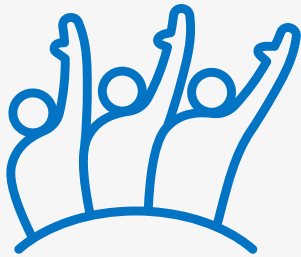
## **Governance Evaluation Checklist**

HRHS is in compliance with the Code of Governance for Charities and IPCs. Our Governance Evaluation Checklist can be viewed at the Charity Portal [www.charities.gov.sg](http://www.charities.gov.sg).

# Our Impact

**>29,000**  
**Beneficiaries Served**

**Via initiatives like**  
Mobile Groceries (MG)  
Distribution, Happy Marts,  
Islandwide Distributions,  
Special Events



**Including**  
Students  
Parents and Children  
Working Adults (CSR)  
Retirees  
Multi-National Individuals

**>9,000**  
**Enthusiastic**  
**Volunteers Engaged**

**>340**  
**Distributions**  
**Conducted**

**Through initiatives such as**  
Mobile Groceries (MG) Distributions  
Happy Marts  
Islandwide Distributions  
Special Events



**Such as**  
essential groceries  
& household  
supplies

**>\$1,134,000**  
**Worth of Provisions**  
**Purchased**

# Highlights of 2025

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## Happy Mart @ Fernvale Opening

In 2025, we opened our second Happy Mart, Happy Mart @ Fernvale. The Happy Mart serves as a neighbourhood community supermarket for needy residents and families. For many of these residents, access to affordable groceries and household necessities can make a significant difference in their daily lives, easing financial pressures and burdens. Beyond this, our Happy Mart also aims to provide a space where residents can interact and connect with each other, fostering relationships and strengthening community spirit.

We were honoured to have welcomed our Prime Minister Lawrence Wong to the opening. His presence carried with it a sense of warmth, encouragement, and solidarity, motivating all our volunteers present. We hope that PM's words to our student volunteers from Temasek Polytechnic, School of Science and Technology, Hwa Chong Institution and corporate volunteers from DBS, inspires them to continue serving the community.

Since opening its doors, Happy Mart @ Fernvale has seen an encouraging response from the community. We are grateful to the support of volunteers who have stepped forward enthusiastically to assist with operations every Wednesday and Sunday. As of 31 December 2025, we have served more than 500 beneficiaries at Happy Mart @ Fernvale, allowing them to collect groceries and daily essentials every month.

The opening of Happy Mart @ Fernvale was truly a highlight and a moment of great pride for our organisation and the community we serve.





# Highlights of 2025

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## Inaugural “Let’s Do Good Together” Charity Dinner 2025

On 29 September 2025, we marked a momentous milestone in our organisation's journey with our first-ever HRHS Charity Dinner, held at the Grand Copthorne Waterfront Hotel. It was an evening filled with purpose, generosity, and a sense of community. The dinner brought together more than 500 guests who share a common vision of a more inclusive and compassionate Singapore.

We were deeply honoured to have Prime Minister Lawrence Wong grace the event as our Guest-of-Honour. In his speech, PM recalled his first meeting with Founder Mr Anson Ng at the Silent Heroes award in 2021. He mentioned how Mr Ng struck him as someone who devotes himself to serving others without fanfare, without seeking recognition or fame. PM also explained how HRHS' ground-up efforts embody the “We-First” spirit, emphasising the importance of looking out for one another, especially the vulnerable among us, ensuring that every Singaporean progresses together as one people.

Mr Ng also expressed his appreciation for the support that HRHS received that night. “To receive this level of support at our first fundraising dinner is both humbling and uplifting. As a small and growing charity, we cherish every contribution and appreciate the trust placed in us. With the community's support, our reach can grow wider and more impactful, helping more families who are struggling with essential needs and inspiring the next generation to live with empathy. This evening is not just a fundraiser but a testament to the shared vision of a compassionate and inclusive Singapore. Together, we demonstrate that no one in Singapore needs to be left behind.”

That night, Mr Andrew Tan, Chairman and Managing Director of TAK Products & Services Pte Ltd, surprised guests with a generous pledge of \$1 Million. We extend our deepest and most heartfelt gratitude to Mr Tan for his magnanimous generosity and his belief in our mission.

His contribution will make a tangible difference in the lives of countless families across Singapore. His legacy of giving will continue to inspire us as we press forward in our work.

The evening's programme was centred around the theme of "Let's Do Good Together" and featured personal stories from both HRHS beneficiaries and volunteers. Students from Lianhua Primary School also presented a captivating Gamelan performance. Their melodious playing symbolised the values of harmony and resilience that lie at the heart of our community. Adding further warmth to the programme were heartfelt singing performances by Senior Parliamentary Secretary for the Ministry of Law and the Ministry of Social and Family Development, Mr Eric Chua, and Member of Parliament Mr Cai Yinzhou. We are grateful for their willingness to share their talents and entertaining our guests. The night culminated in a joyful finale of collective singing that filled the grand ballroom with a strong sense of unity, hope, and shared purpose.

A lively charity auction was also masterfully hosted by beloved veteran entertainer Ms Liu Ling Ling, whose infectious energy and wit kept the audience thoroughly entertained throughout. During the live auction, Dr Sam Goi generously re-donated every item he had successfully bid on, with a total value of \$111,000, channelling his winning bids back into the fundraising effort in support of the charity's cause.

We are immensely grateful towards our 100 volunteers ranging from school children as young as ten years old, to families, retirees, and working adults from all walks of life. Their collective presence and dedication were a living embodiment of the intergenerational spirit and deep community connectedness that HRHS has cultivated over the years.

Our Charity event was more than just a celebration of generosity – it marked a defining moment in HRHS' ongoing mission to serve those who need it most. The event has strengthened HRHS' capacity to extend our reach and deepen our impact on the lives of the low-income families across Singapore.

As we move forward, we carry with us the energy, hope, and generosity of that evening as both a source of inspiration and a call to action.





**MAINTAINING HARMONY**  
Even if the world becomes more disorderly and chaotic, we want Singapore to remain calm, peaceful and stable.



PRIME MINISTER LAWRENCE WONG

Prime Minister Lawrence Wong speaking with Lianhua Primary School volunteers (from left, in blue) Chanya Leong Pin Xin, Shermin Hong Shimin (partially hidden) and Saung Than Sin before local charity Hao Ren Hao Shi's fund-raising dinner at Grand Copthorne Waterfront Hotel on Sept 29. With PM Wong is Hao Ren Hao Shi founder Anson Ng (in white).  
ST PHOTO: GAVIN FOO

## Ground-up efforts like charity's free minimart embody 'we first' spirit: PM

**Govt will continue to uplift S'poreans but all have a role to support communities, he says**

**Shermaine Ang**

Mr Lam Chee Yong was volunteering at a temple when he had the opportunity in 2019 to help local charity Hao Ren Hao Shi (Good People, Good Deeds) distribute groceries to families in need in Redhill Close. Wanting to encourage his children to volunteer, Mr Lam roped in his family. Six years on, his two daughters are more enthusiastic than him in volunteering with the charity every Sunday. Ms Ashley Lam, 23, and Ms Amber Lam, 21, particularly enjoy talking to residents who visit the charity's free community minimarts for families in need. The Lams were recognised with

an Outstanding Family Award at Hao Ren Hao Shi's first fund-raising dinner on Sept 29, which raised more than \$1.8 million, exceeding its target of \$1.5 million. More than 500 guests, including community and corporate partners, donors and student volunteers, attended the dinner, held at Grand Copthorne Waterfront Hotel. Prime Minister Lawrence Wong attended the event, along with Senior Parliamentary Secretary for Social and Family Development Eric Chua and Bishan-Toa Payoh GRC MP Cai Yinzhou. The charity's founder, Mr Anson Ng, a second-hand car dealer, was named The Straits Times Singaporean of the Year 2022. He and a few like-minded individuals

started Hao Ren Hao Shi in 2018 to distribute groceries to families in need in Redhill Close. More than 7,000 volunteers have pitched in to date, helping the charity to serve more than 22,000 individuals and families in 2024 alone. Today, Hao Ren Hao Shi serves more than 30,000 beneficiaries across Singapore, delivering essential provisions and providing care to families in need. PM Wong said that Mr Ng, whom he first met at the 2021 Silent Heroes Awards presentation, struck him as someone who devotes himself to serving others "without fanfare". PM Wong said Hao Ren Hao Shi innovates to meet real needs, working with the community development councils to deliver groceries to families every week, and opening community minimarts to allow eligible families to shop for food and necessities for free.

The charity's mobile groceries initiative helps about 2,000 families a month, while its two volunteer-run minimarts in Queenstown and Fernvale in Sengkang serve more than 800 families each month. PM Wong said he visited Happy Mart @ Fernvale in April, which "far exceeded" his expectations. He noted how the minimart was not just a place for free groceries, but also a community hub where volunteers bond with residents. Recalling his conversation with Mr Ng, PM Wong said: "I asked him, 'How are you funding all of this?'. Then he tells me he has to do fund raising, and the challenges he faced doing fund raising. So, I said, 'I will help you.' "And so he invited me for this charity dinner, and I'm here fulfilling my promise to him and lending my support to this effort." PM Wong added: "I think these sorts of ground-up actions truly

embody the 'we first' spirit that I spoke about at my National Day Rally recently. "Putting 'we' first doesn't mean that we suppress the 'me' or the individual. Obviously, we have to take care of ourselves, but we must recognise that the 'me' can only thrive when the 'we' is strong, and that means we have to look out for one another, especially the vulnerable amongst us, ensure that every Singaporean progresses together as one people." PM Wong first spoke about the "we first" spirit in his National Day Rally speech on Aug 17, and again at the parliamentary debate on the President's Address on Sept 24. He said a "we first" society is one that strives for the collective good, not just self-interest, and that values solidarity even as people recognise their individual differences. PM Wong said the Government will continue to do more to uplift Singaporeans, but everyone has a

part to play in supporting communities. "And that's how we build a virtuous cycle where those who succeed help others succeed too, and then graciousness, kindness and care can spread throughout our society," he said. He added that there is much division and discord around the world today, with people everywhere "turning against one another". "Protests erupt, sometimes turning violent. Institutions lose their legitimacy, and then trust among communities starts to erode very quickly," he said. "Even if the world becomes more disorderly and chaotic, we want Singapore to remain calm, peaceful and stable," he said, adding that Singapore's stability so far was not "by chance". PM Wong said Singapore is subject to the same pressures, but has been able to avoid many of the problems elsewhere because of the solidarity and trust among Singaporeans. Speaking at the dinner, Mr Ng thanked the charity's partners, including schools, companies, the Government and other charities. "This is not all about Hao Ren Hao Shi. I think it's about coming together as a community to serve and make Singapore a better place."

shermaineang@sph.com.sg



**Let's Do Good Together**  
Hao Ren Hao Shi Charity Dinner 2025





## Awards from the HRHS Inaugural Charity Dinner

### Outstanding Family Service Award

LAM Family: *Mr Lam Chee Yong / Ms Agnes Cheng / Ms Ashley Lam / Ms Amber Lam / Mr Joel Tan*

The Lam Family has been volunteering with Hao Ren Hao Shi since 2019. What began as a simple act of service soon became a cherished family tradition — helping out at both the Mobile Groceries and Happy Mart @ Fernvale.

Mr Lam Chee Yong, who also serves as a Board of Director of HRHS, plays an active role in guiding youth volunteers, building partnerships with schools. Together with his wife and two daughters, Ashley and Amber, as well as Joel Tan, the Lam family truly embodies the spirit of “Let’s Do Good Together” — serving with kindness, humility and heart.



### Outstanding Individual Award – Champions in Action

*Ms Megan Tan Li Shan*

Ms Megan Tan first joined Hao Ren Hao Shi in 2019, when a friend invited her to volunteer at a grocery distribution in Toa Payoh. Since then, she has been an active and dedicated volunteer whose commitment has made a lasting impact. Megan went the extra mile to obtain a Class 4 driving licence, enabling her to operate our mobile groceries trucks. This thoughtful act directly alleviated our shortage of drivers and ensured that essential supplies reached the community without disruption. Her willingness to step up embody the true spirit of volunteerism.

# Our Initiatives

With the rising cost of living, many vulnerable families in our community are struggling more than ever to cope. At HRHS, we believe that lasting change begins with empowering the younger generation through education. Alongside this cornerstone, our three pillars – Mobile Groceries, Happy Mart, and Islandwide Distributions – ensure families-in-need receive vital support. Together, these programmes provide not only convenience and dignity, but also hope and opportunity for a brighter future.

## Mobile Groceries

HRHS Mobile Groceries is a unique programme that was pioneered by HRHS. We deliver essential provisions to the communities-in-need, bringing convenience, joy and hope.



## Happy Mart

Happy Mart is a convenient one-stop community-based provision shop for residents-in-need. It offers a wide range of essential provisions, fresh perishables, and household goods – all under one roof.

## Islandwide Distribution

Every first Saturday of the month, HRHS' dedicated volunteer drivers will deliver provision packs to beneficiaries from the Dover Park Hospice, SPD, Social Service Offices, and the Prison Fellowship.



# Mobile Groceries

Our Mobile Groceries programme brings essential groceries directly to families who need them most, reducing costs and food wastage. This initiative aims to provide choices to residents in a dignified manner. HRHS lorries are conveniently parked in areas close to needy families' residences to make it easy for them to access the provisions. In 2025, we have reached more than 21,000 beneficiaries, a testament to the need for our support in various communities. HRHS has continued our partnership with South West CDC and North East CDC to support families in these districts.

As our Mobile Groceries programme continues to grow in demand every year, none of it would be possible without the dedication of our volunteers. This year, we continued to engage youth volunteers in the packing and distribution of groceries. This was a deliberate effort to inspire the next generation to take action in their communities and nurture a spirit of volunteerism in them. We believe that when the young give back, they not only uplift communities today but also lay the foundation for lasting transformation in the years ahead.



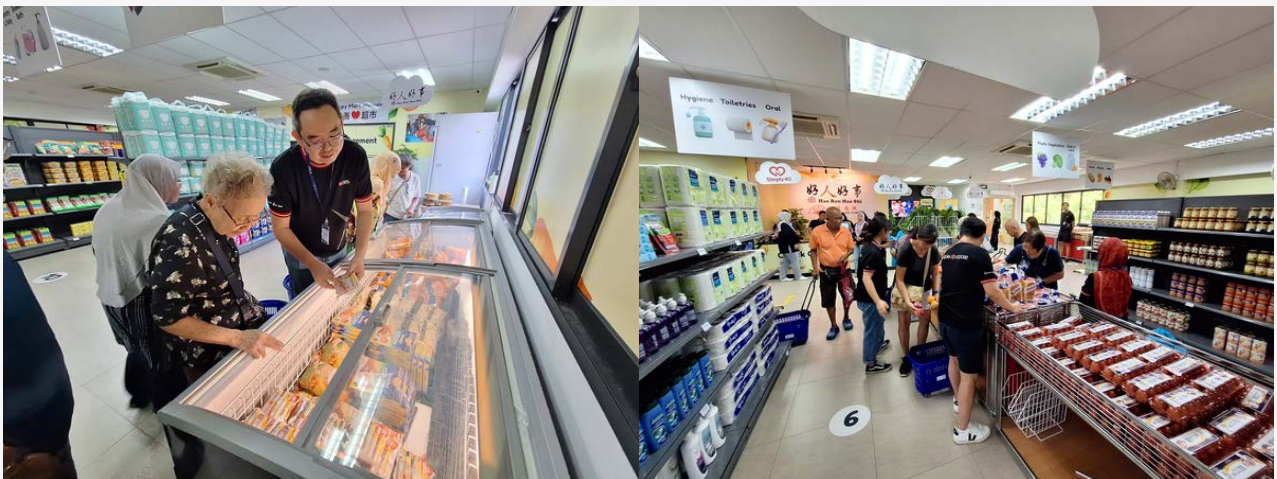


# Happy Mart

Happy Mart is HRHS' one-stop shop, a space where residents-in-need can choose their own groceries with dignity. Each month, beneficiaries receive 12 credits to spend on a thoughtfully curated selection of essentials. In 2024, we opened Happy Mart @ Stirling and subsequently in 2025, we launched Happy Mart @ Fernvale in collaboration with Leong Nam Temple.

The mart offers everyday staples such as rice, canned goods, cooking oil, and condiments, alongside essential items like adult diapers, sanitary products, and cleaning supplies. To ensure balanced nutrition, protein has been thoughtfully included as a key macronutrient for our beneficiaries. Families can also enjoy freshly roasted chicken and cakes, making it possible to celebrate special occasions with dignity and warmth. Beyond the credit-based system, each distribution includes free items, such as bread, fruits and vegetables, ensuring extra support for those who need it most.

We would like to deeply appreciate our committed team of volunteers who operate Happy Mart every Wednesday and Sunday, ensuring smooth operations and a welcoming environment for all.





# Islandwide Distribution

Every first Saturday of the month, HRHS' group of dedicated Land Rover drivers, alongside other driver volunteers, will deliver provision packs to beneficiaries who are unable to collect these essentials themselves.

We serve beneficiaries from SPD and patients from Dover Park Hospice, bringing them groceries alongside essential consumables like diapers, wet wipes and adult milk products. Our HRHS volunteer drivers collect the groceries from our warehouse before heading out on their delivery routes. We also continue our efforts to deliver to the families of Dover Park Hospice patients for three months after their loved one passes on, to ensure no family is left without support during that difficult time. Furthermore, we partner with Social Service Offices (SSOs) from the Ministry of Social and Family Development (MSF) to reach low-income families living in Yishun and Ang Mo Kio.





# Happy to Serve (Special Events)

In the past year, HRHS has been collaborating with partners such as healthcare and migrant communities to organise special mobile groceries and outings programmes. These events allow us to extend our reach to a broader group of communities, bringing joy and relief beyond our usual network of beneficiaries. Through these programmes, we hope to raise awareness of HRHS, forge new relationships, and connect with beneficiaries that we may be able to support in the future. These special events give us the space to pilot fresh ideas in a smaller setting before scaling them up across our main initiatives.

This year, we organised the following special events:

- **MG @ NKF**
- **MG @ International Migrants Day**
- **MG @ Woodlands Health**
- **MG @ SPD**
- **MG @ Perumal Temple – Deepavali Celebrations**
- **MG @ IMH**
- **DPH Outings**

## MG @ International Migrants Day

On International Migrants Day, HRHS joined the North West CDC, the Singapore Police Force, and other community partners at the Sembawang Recreation Centre on 14 December 2025 to celebrate and honour the invaluable contributions of migrant workers.

Despite the heavy downpour, our dedicated volunteers – students and teachers from Temasek Polytechnic and Pei Hwa Secondary School, showed up in full force. Together, they presented 1,200 migrant workers with essential groceries – the atmosphere brimmed with smiles, joy and gratitude.

This meaningful event was made possible through the generosity of five sponsors, namely our Patron, Mr Shashidran Nathan, our committee member, Mr Gopala Subramaniam, and supporters, Ms Ang Siew Mei, Mr Aldous Lee and Dr Raynald Tang. Their contributions exemplify the spirit of giving and the belief that every act of kindness strengthens the bonds within our community.



## MG @ Perumal Temple - Deepavali Celebrations

On 18 October 2025, HRHS partnered Project Smile and Sri Srinivasa Perumal Temple to celebrate Deepavali together. The event brought the community closer through vibrant performances, and festive meals, culminating in our Mobile Groceries distribution. Beyond essential provisions, HRHS also offered traditional treats such as laddu, jangri, and adhirasam - thoughtfully prepared for pooja and communal sharing.

This joyful occasion embodied the spirit of unity and service, made possible by dedicated volunteers and the generous support of our sponsors, Adani Global Pte Ltd and Bazil Kitchen.



## Dover Park Hospice Home Care & Day Care Outings

In 2025, Hao Ren Hao Shi (HRHS) partnered with Dover Park Hospice (DPH) to carry out two special outings that enriched the lives of patients in palliative care. The April outing welcomed 52 patients and family members, while the November event engaged 42 participants.

Designed to foster joy, family bonding, and emotional uplift, each programme began with safety briefings at DPH, where HRHS volunteers were paired with hospice volunteers to ensure attentive care. Together, they chauffeured patients and families to Suntec City, where the day's highlights included:

- A visit to the Fountain of Wealth and phototaking.
- A sponsored lunch at Crystal Jade restaurant, accompanied by live performances from volunteer singers.
- Distribution of red packets for grocery support.
- Supermarket shopping with volunteer assistance, before patients were chauffeured home.

HRHS gratefully acknowledges the generosity of sponsors, whose contributions from transportation and meals to entertainment and shopping support made these outings possible.

Through this collaboration, HRHS and DPH demonstrated that even in palliative care, life can be enriched with meaningful experiences, family togetherness, and community support.



# Our School Collaborations

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Education serves as a cornerstone of HRHS' initiatives. We believe in nurturing a spirit of volunteerism among youths in Singapore. Through our initiatives, students are able to interact with beneficiaries and develop a stronger understanding and hence empathy towards them. We hope that they can also cultivate leadership skills and a passion for giving back to the community.

Beyond their relationship with beneficiaries, volunteering with HRHS allows students to connect with the people around them, strengthening the bonds students share with their friends, teachers, and family in the service of a common purpose. We hope that the values cultivated with HRHS leave a lasting impression on each student's personal journey of growth. We would like to acknowledge the following schools for their valued contributions and collaborations.

1. **Anglo-Chinese Junior College Interact Club**
2. **Hwa Chong Institution**
3. **ITE College Central**
4. **ITE College West**
5. **Lianhua Primary School**
6. **Millennia Institute**
7. **Nan Hua Primary School Alumni**
8. **Ngee Ann Secondary**
9. **Northbrooks Secondary School**
10. **NUS Residential College 4**
11. **Pei Hwa Secondary School Alumni**
12. **Raffles Girls' School**
13. **Republic Polytechnic**
14. **School of Science and Technology, Singapore**
15. **Singapore Polytechnic, Electrical and Electronic Engineering Club**
16. **Singapore Polytechnic, Student Exchange Club**
17. **Singapore Polytechnic, Vocal Talents Club**
18. **St. Joseph's Institution International**
19. **Tanjong Katong Girls' School**
20. **Temasek Junior College**
21. **Temasek Polytechnic, School of Applied Science**
22. **Temasek Polytechnic, School of Business**
23. **Temasek Polytechnic, School of Engineering**
24. **West Spring Primary School**
25. **You(th) Can Do It!**



## Our School Collaborations (cont'd)



# Our Corporate Partners

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HRHS is proud to recognise the generous support of our corporate partners, whose contributions through donations and volunteerism have strengthened our mission and expanded our reach. Their participation in Corporate Social Responsibility (CSR) initiatives reflects a strategic and genuine commitment to fostering positive social impact within their operating environments. Notably, the number of corporate partners grew significantly from 28 in 2024 to 49 in 2025, underscoring the increasing trust and shared purpose in our work. We look forward to building on this momentum and deepening these collaborations in the years ahead.

1. **@ ASK Training**
2. **Accenture**
3. **ACTeam Financial**
4. **AETOS**
5. **Akzonobel**
6. **All Nippon Airways Co. Ltd**
7. **Allen & Gledhill LLP**
8. **Amazon**
9. **Berkley Insurance Asia**
10. **Capen Marketing Pte Ltd**
11. **Chevron Phillips Chemicals Asia Pte. Ltd.**
12. **Country Foods Pte. Ltd.**
13. **Credit Agricole Corporate and Investment Bank**
14. **DBS Bank Ltd**
15. **Dou Yee International Pte Ltd**
16. **Eastern Gate Lodge**
17. **ERM – Environmental Resources Management**
18. **Frasers Hospitality Pte Ltd (Singapore Serviced Apartments)**
19. **GKE Corporation**
20. **iFast Financial Pte Ltd**
21. **IKI Capital Pte Ltd**
22. **Issac Teo Organisation HSBC Life (S) Pte Ltd**
23. **Keller Foundations (SE Asia) Pte Ltd**
24. **Land Rover Owners Singapore**
25. **Lodge of St Andrews**
26. **Lonza**
27. **Marex Spectron Asia Pte Ltd**
28. **Microsoft Singapore**

29. **Misshopper Boutique**
30. **National Arts Council**
31. **Novartis BioProduction Operations Singapore**
32. **Orizal**
33. **PCF Sparkletots**
34. **Pictet Asset Management (Singapore) Pte Ltd**
35. **Pink in Public**
36. **Pintary Foundations Pte Ltd**
37. **PPI Singapura**
38. **Rotary Club of Jurong Town**
39. **Sengkang Community Hospital**
40. **Sheng Feng Tan Temple**
41. **Siltronic**
42. **ST Engineering**
43. **The Advisors Group Pte Ltd**
44. **The Cocoa Trees**
45. **Thermo Fisher Scientific**
46. **Tiger Brokers (S) Pte Ltd**
47. **Toll Logistics (Asia) Ltd**
48. **Veolia Energy Asia Pte Ltd**
49. **Withers KhattarWong LLP**
50. **YHS (Singapore) Pte Ltd**





## Our Corporate Partners (cont'd)



# Our Logistics Champions

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Behind every successful Mobile Groceries event and islandwide distribution stands a dedicated group of volunteers we proudly call our Logistics Champions. Week after week, rain or shine, these individuals drive our fleet of vehicles into the heartlands, delivering truckloads of essential provisions to families-in-need, bringing convenience, food security, and relief from the burden of rising living costs. Their commitment goes beyond routine service – it is an act of compassion and resilience. Whether navigating busy streets or braving unpredictable weather, they ensure that no vulnerable household is left behind.

We also extend our deepest gratitude to the team of Land Rover Singapore owners who join us faithfully in our monthly islandwide distributions. Their graciousness in offering both time and their own vehicles exemplifies the spirit of community solidarity that HRHS strives to nurture.

**Tiong Woon Corporation Holding Ltd** has been more than a partner, they have been a pillar of strength and compassion, always stepping forward with experienced drivers to keep HRHS operations flowing with care and precision. Their heartfelt commitment to corporate social responsibility ensures that families in need continue to receive the support that uplifts and sustains them.

Together, our Logistics Champions embody not just reliability and service, but a spirit of humanity, turning every delivery into a gift of hope, dignity, and love.

## **A Big Shout-Out to our Silent Heroes :**

- **Caroline Tan and her team of Land Rover Owners Singapore**
- **Samuel Chiam**
- **Chua Koon Leng**
- **Steven Lau**
- **Andy Lim**
- **Pang Kee Whee**
- **Megan Tan**
- **Tiong Woon Corporation Holding Ltd**
- **Kent Tng**
- **Bruce Yeo**

## Our Logistics Champions (cont'd)



# Our Appreciation

This year, HRHS' programmes have impacted about 29,000 beneficiaries across Singapore. This is a milestone that could not have been reached without the trust and commitment of our donors, in-kind sponsors and volunteers. We would like to extend our sincere gratitude to every single individual who has supported our mission this year. Without your support, new programmes could not have been launched, and our initiatives could not be sustained.

To our **financial donors**, thank you for your belief in HRHS. Your contributions have directly funded our initiatives, ensuring that families facing hardships can access essential provisions.

To our **in-kind donors**, your donations, whether groceries, household essentials, or other provisions, encapsulate the essence of what we do. The items that have been donated have made a tangible impact on their lives.

To our **volunteers**, thank you for your time and efforts. We are deeply grateful for your unwavering commitment and the passion you bring to serving the communities alongside us.

To our **anonymous donors**, your quiet contributions are greatly appreciated and do not go unnoticed.

# Our Appreciation

## Our Esteemed Patron, Mr Andrew Tan Chairman and Managing Director, TAK Products & Services Pte Ltd

We are tremendously appreciative of Mr Andrew Tan's continued and generous support for HRHS over the past few years. Mr Andrew Tan, the Chairman and Managing Director of TAK Products & Services Pte Ltd, got to know about HRHS through one of our volunteers, leading to his first donation of a lorry for our Mobile Groceries initiative in 2023.

As of 2025, Mr Tan has donated a total of **3 lorries, 1 forklift and 1 van**. Beyond these physical assets, Mr Tan has also provided monetary donations every month. In 2024, TAK was also a renovation sponsor for the development of our first Happy Mart, demonstrating Mr Tan's commitment to the cause. He helped to transform the empty shop lot into a vibrant and welcoming mini-mart in Stirling. In 2025, he made a significant donation towards the renovation of our HRHS warehouse at Unity Centre. Sharing the same vision as HRHS, he has consistently helped us further our mission of serving the needy in Singapore.

Mr Tan also attended the inaugural HRHS Charity Dinner in 2025, reaffirming his dedication to our cause and made the single largest donation thus far of \$1 Million. We are inspired by Mr Tan's dedication to serving the community that has remained consistent over the years. We are deeply grateful for his belief in our work and HRHS' mission. His generosity and leadership reminds us of the profound impact one individual can make in uplifting an entire community.



## PSC Corporation Ltd

Established in 1974, PSC Corporation Ltd is a leading provider of fast-moving consumer goods (FMCG) in Singapore. PSC was first introduced to HRHS by Mr Ng Chee Meng, Adviser to Jalan Kayu Grassroots Organisations. Since then, PSC has become a major corporate partner, contributing \$16,000 every month to support HRHS' initiatives. PSC also provides discounted pricing on essential products such as rice, sugar, cooking oil, soya bean curd, noodles, and paper products, ensuring HRHS can focus its resources on other initiatives.

At HRHS' inaugural Charity Dinner, PSC Executive Chairman, Dr Sam Goi demonstrated his generosity by re-donating his three auction items, allowing them to be bid on twice. PSC has a strong track record of corporate social responsibility initiatives, demonstrating the spirit of corporate citizenship. Through sustained financial support, discounted pricing, fundraising generosity, and thoughtful donations, PSC has empowered HRHS to deliver greater impact to the community.



## Tiger Brokers (Singapore)

We are immensely grateful for Tiger Brokers' support through a series of meaningful contributions and active volunteerism this year. On 6 September 2025, they sponsored a Mobile Groceries event. CEO Mr Ian Leong was joined by about 25 employees to distribute the items to beneficiaries from low-income families. Their generosity continued in October 2025 with a contribution of \$50,000 to address HRHS' urgent need for a lorry to expand our distribution capacity. Their donation allowed us to successfully acquire a lorry, to strengthen our logistics capabilities and reach a greater number of beneficiaries across the community.



## **Ms Yenn Kek Liew Yian**

### **Finance Director, Direct Automart Services Pte Ltd**

Ms Yenn Kek has shown unwavering support for HRHS since 2018, when she first joined us as a volunteer. Through her journey, she has not only given her time and resources but also inspired many others to join her in acts of service. We are extremely grateful to her, as well as her team of friends, who have been making monthly contributions to HRHS since then. Their donations have made it possible for us to sustain and expand our initiatives, reaching more beneficiaries and creating lasting impact within the community.

Ms Yenn has played instrumental roles in the opening of both Happy Mart @ Stirling and Happy Mart @ Fernvale. Every Wednesday, Ms Yenn and her team are at the Stirling Mart ensuring smooth operations, mentoring new volunteers, and engaging beneficiaries with warmth and care. Ms Yenn's generosity goes beyond donations, as she continuously lends a helping hand to HRHS during special events.

Recognising her expertise and commitment, HRHS invited Ms Yenn to join as a committee member in 2024. Since then, she has contributed meaningfully to the improvement of programme delivery and organisational impact. She also supported HRHS' inaugural Charity Dinner with a donation of \$50,000, underscoring her unwavering generosity and belief in HRHS' mission.

Ms Yenn has left an indelible mark on HRHS and the community she serves. She embodies a true champion of service leadership, standing as a shining example of compassion, resilience and commitment.



## Leong Nam Temple

HRHS is deeply grateful to Leong Nam Temple (LNT) Singapore for its generosity and steadfast partnership. In 2025, LNT repurposed the second level of a two-storey building adjacent to its premises to house Happy Mart @ Fernvale. To ensure accessibility for all, LNT also installed an elevator in the building, enabling elderly residents to shop with ease. Beyond the hardware, LNT also contributes \$3,000 monthly to support HRHS' mart operations and shoulders the recurring costs of electricity and utilities.

The Temple's Honorary Secretary, Mr Tiong Choo Chye, embodies this spirit of support. He frequently introduces potential donors to the mart and personally engages with residents. His hands-on involvement reflects the Temple's dedication to practical, meaningful assistance.

LNT also stands firmly behind HRHS' fundraising efforts. At our inaugural Charity Dinner, the Temple donated \$10,000 for a table, demonstrating its belief in our mission and inspiring others to give. Their active support has strengthened our ability to grow and sustain our initiatives.

For HRHS, LNT is more than a benefactor—it is a true partner in service. Their compassion, altruism, and unwavering support embody the values of community care, and we are honoured to journey alongside them in making a lasting difference.



## **Donors – Cash & In-Kind Contributions**

### **DIAMOND (Above \$100,000)**

- TAK Products & Services Pte. Ltd.
- PSC Corporation Ltd.
- Topseller Pte Ltd
- Tote Board

### **PLATINUM (\$50,000–\$100,000)**

- Leong Nam Temple
- North East Community Development Council
- South West Community Development Council
- Tan Sum Joo Provision Shop (龙马标)
- Tiger Brokers (Singapore) Pte Ltd
- Yenn Kek

### **GOLD (\$10,000–\$49,999)**

- @ASK Training Pte. Ltd.
- C K Holdings (2003) Pte Ltd
- Chow Ying Hoong
- DBS Foundation Ltd
- Direct Automart Services Pte Ltd
- FairPrice Foundation
- Fo Guang Shan
- Isaac Teo
- Kim Hyung Kee
- Kwan Im Thong Hood Cho Temple
- Lee Chee Kiong
- Lim Wei Teck Victor Gerard
- Lin Yunying & Friends

## **GOLD (\$10,000–\$49,999) [cont'd]**

- Microsoft Singapore Pte Ltd
- Misshopper Boutique Pte Ltd
- Ng Ching Kok Anson
- Ong Mong Siang
- OTS International Pte Ltd
- Ramaswamy Akhileswaran
- Rotary Club of Jurong Town
- SoFresh Offshore Supply Pte Ltd
- Speedo Capital Pte Ltd
- Tay Miah Hiang
- The Foodbank Singapore Ltd
- The National Kidney Foundation
- Zhang HongLin

## **SILVER (\$3,000–\$9,999)**

- Adani Global Pte Ltd
- Adelina Pang Fengshui Consultancy Pte Ltd
- Amazon Asia-Pacific Resources Pte Ltd
- AMS Motors Pte Ltd
- Cha Cher Liang
- Chau Wei Ru
- Cheng Tai Nursery
- Chua Geok Kim, Ivy
- Cindy Teo
- City Developments Limited
- Credit Agricole Corporate and Investment Bank

## **SILVER (\$3,000-\$9,999) [cont'd]**

- D.S. Lee Foundation
- Eastern Gate Lodge
- Edna Ko
- Er Gek Moy, Cherlene
- Focus Network Agencies (S) Pte Ltd
- Fu Ee Cars Pte Ltd
- GKE Corporation Limited
- Goh Kian Heng
- Goh Seh Leong
- Gopala Subramaniam
- GSC Coatings Pte Ltd
- Hocklim Engineering Pte Ltd
- Hong Guan Huat Kee
- Horizon Motoring Pte Ltd
- iFAST Corporation Ltd.
- Institute of Mental Health
- Jeyakumar Janakaraj
- Kek Jing Yu
- Kuah Wan Keng
- Lam Chee Yong
- Lau Eng Hin
- Lee Kun Yun, Shawn
- Lee Thong Teck Aldous
- Lianhua Primary School
- Lim Wee Meng, Lawrence
- Loi Kwok Siang
- Marex
- Ng Siew Gek
- Nge Beng Hwee Adeline
- Pan-Malayan Pharmaceuticals Pte Ltd
- Phua Kia How
- Pintary Foundations Pte Ltd
- Rotary Club of Jurong Town
- Sheng Feng Tan Temple
- Tamagoh Productions Pte. Ltd.
- Teo Chiu Kem
- Teo Lai Hock Jeffrey
- The Advisors Group Pte. Ltd.
- The Ngee Ann Kongsi
- Toh Ai Tin, PBM
- Toll Logistics (Asia) Limited
- Withers KhattarWong LLP
- YHS (Singapore) Pte Ltd
- Yishun Central Merchant Association
- Yung Sek Hwee

# Our Accolades & Awards

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This year, HRHS has been deeply honoured to receive multiple awards and certificates of appreciation from our partners and the broader community. These accolades serve as a recognition of the impact we have on the community, as well as the dedication of our team. We are grateful to the organisations and partners who have taken the time to acknowledge our work. Their support affirms that what we are doing is not only meaningful to the communities we serve, but that our mission is one they genuinely believe in. We receive this recognition with gratitude and a renewed sense of purpose to remain committed to the work ahead.

By collaborating with trusted partners, HRHS will anchor compassion in permanence, challenging the idea that success is measured by possessions. Instead, we will build a society where success is defined by how we rise together.

## Achievements & Awards Received in 2025

- **Prime Minister's Commendation**

PM praised the "We-First" spirit displayed by HRHS and its ability to innovate to meet real needs on the ground, beyond distributing groceries.

(source: PM's speech on 29 September 2025 at HRHS inaugural Charity Dinner 2025 & The Straits Times 30 September 2025)

- **Friends of Community Care Award**

- **People's Association Community Spirit Excellence Award 2025**

- **South West Caring Partner Diamond Award**



## Certificates of Appreciation Received in 2025

- **Compassvale Cape Residents' Network Grocery Distribution 2025**  
*Sengkang GRC Grassroots Organisations (Sengkang North)*
- **Sengkang North Community Grocery Drive**  
*Sengkang GRC Grassroots Organisations (Sengkang North)*
- **SPD Grocery Distribution in Support of People with Disabilities**  
*SPD*
- **SST Partner For A Better World**  
*School of Science and Technology, Singapore (SST)*
- **Dover Park Hospice Home Care & Day Care Outings**  
*Dover Park Hospice*
- **Christmas Festive Distribution at Block 16 Marsiling Lane**  
*Marsiling - Yew Tee GRC Grassroots Organisations (Marsiling)*
- **Mobile Groceries Distribution 2025**  
*Brickland - Tengah Grassroots Organisations*
- **Ministry of Manpower, Assurance, Care and Engagement (ACE) Group - International Migrants Day 2025**  
*Ministry of Manpower*
- **Positive Changemaker in the Community @ Fernvale**  
*AMK GRC Grassroots Organisations (Fernvale)*

# Testimonials from our Stakeholders

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## Corporate Partners

*"We've been partnering Hao Ren Hao Shi on the 'Mobile Groceries' and 'Happy Mart @Fernvale' programmes since 2025, and it has been very meaningful. It's heartening to see our employee volunteers step forward, with some even bringing their families along, to support these initiatives and contribute to the community. We look forward to continuing this journey, with DBS People of Purpose, our employee volunteerism movement, and HRHS joining forces in creating positive impact."*

**— Monica Datta, Executive Director, DBS Foundation** ❤️

*"Our partnership with Hao Ren Hao Shi has been both meaningful and inspiring. Through the Mobile Groceries programme, we've seen firsthand how consistent, ground-up efforts can make a real difference in the lives of families in need."*

*We are proud to support this mission not only through our volunteering efforts, but also through the donation of a truck to help extend their reach and impact within the community.*

*We look forward to continuing this journey together with Hao Ren Hao Shi, and to creating more positive change in the years ahead."*

**— Ian Leong, CEO, Tiger Brokers (Singapore)** ❤️

*We have been collaborating with Hao Ren Hao Shi since 2022 and strongly believe in their mission to support Singaporeans in need. Through their well-organised food distribution efforts, they have consistently provided essential assistance to the underserved with compassion and integrity. We commend Hao Ren Hao Shi for their dedication to uplifting the community and are honoured to support the meaningful work they do.*

**— Mr Ong Wee Yeap, Founder of Orizal** ❤️

## Beneficiaries

*"The Happy Mart makes our lives easier as it is well stocked with our daily necessities; we don't need to get them from elsewhere."*

**— Kasmah Abu Samah, Beneficiary (Happy Mart) ❤️**

*"I would like to thank all the volunteers, no matter rain or shine, twice a week without fail...thank you so much for bringing all this warmth."*

**— Gina Tan, Beneficiary (Happy Mart) ❤️**

*"I like to come to Happy Mart because the people here are very nice. The volunteers are helpful and polite, always smiling."*

**— Misnah Kasmu, Beneficiary (Happy Mart) ❤️**

*"Happy Mart is a great deed that really provides a lot of help and support to the senior residents and retirees like us. We are very grateful to Hao Ren Hao Shi."*

**— Lee Guan Meng, Beneficiary (Happy Mart) ❤️**

*"I feel very good and happy coming to the Mobile Groceries. I am grateful for the provisions given out by Hao Ren Hao Shi, so that I don't have to buy from the shops. Help us to save on family expenses, don't need to spend money unnecessarily."*

**— Helen Koh, Beneficiary (MG) ❤️**

## Volunteers

*"I think the work that Hao Ren Hao Shi does is so meaningful, it allows more people to come forward to help, and I think it's very transformational. I want Hao Ren Hao Shi to be a household name in Singapore."*

— **Vicknesh Gunabalan, Volunteer** ❤️

*"I think the most rewarding and inspiring part of volunteering in Hao Ren Hao Shi is seeing the difference up close, and that makes it feel deeply meaningful."*

— **Krishnan Gopala, Volunteer** ❤️

*"I will continue to serve at Hao Ren Hao Shi because I can see the happiness of the beneficiaries. Their happiness is my reward."*

— **Michelle Lee, Volunteer** ❤️

## Student Volunteers

*"I feel happy that I can help the elderly, and I feel especially proud because I think helping the elderly is the right thing to do."*

— **Kong Geng Ngai, Student Volunteer from West Spring Primary Sch** ❤️

*"We get to help people and we feel happy, and it's also quite fun. So what brings me back is the fact that I get to do it with all of my ex-classmates and all of my juniors."*

— **Caroline Lee, Volunteer, Former Student of Lianhua Primary Sch** ❤️

## Schools

I am deeply appreciative for the meaningful partnership with Hao Ren Hao Shi (好人好事) and doing good together. This collaboration has become a cornerstone of our school's commitment to nurturing "Active Stewards in Service of Humanity"—one of our core student outcomes.

**Building Values Through Action:** Our partnership with Haorenyaoshi exemplifies how education extends beyond academic excellence to character development and social responsibility. Over the past three consecutive years, our students and staff have been actively involved in collaborative grocery distribution initiatives, including the mobile lorry food distribution, Happy Mart, and donation drives. These platforms have provided authentic opportunities for our school community to give back, while fostering strong social bonds as we work together for a common cause. At the class level, students have taken ownership of these efforts—organising contributions, volunteering their time, and engaging directly with beneficiaries. Through these sustained experiences, we have witnessed a remarkable transformation in their empathy, sense of responsibility, and understanding of community needs.

This partnership has also provided valuable exposure to broader staff corporate social responsibility (CSR) efforts, allowing our staff to appreciate how individuals, organisations, and communities can come together to create meaningful impact. We are deeply grateful for this enduring partnership with Haorenyaoshi and look forward to continuing this meaningful journey together in nurturing compassionate, grounded, and socially responsible individuals.

— **Nick Chan, Principal, School of Science and Technology, Singapore** ❤️

Hao Ren Hao Shi has been a valued partner of West Spring Primary School over the years, united by a shared commitment to nurturing future generations with empathy, compassion, and gratitude. Through this meaningful collaboration, our students are given authentic opportunities to serve the community and discover the simple joy of caring for others beyond the classroom.

More than acts of service, these experiences inspire our students to become compassionate changemakers, planting in them the enduring spirit of volunteerism and social responsibility from a young age. HRHS's inspiring motto, "Let's Do Good Together!", resonates deeply with our school vision of "Learners driven by Passion, Leaders guided by Values." Together, we are shaping a caring and inclusive "We First" society, empowering the next generation to build a brighter future for Singapore.

**— Willy Tan, Principal, West Spring Primary School ❤️**

What started out as a simple email from the People's Association last year, asking for volunteers to help at Happy Mart, has evolved into a community of about 56 alumni, teachers, and students ready to support operations on Wednesdays and Sundays. The opportunity to volunteer to support and help the less fortunate usually brings out the best in people, and in this case, Pei Hwa Secondary School has benefited greatly in terms of growing in empathy and contributing back to the community. The team at HaoRenHaoShi (HRHS) embodies the spirit of giving back to society, and they have been guiding and organising the school volunteers every step of the way. We hope to continue to grow together with HRHS into a society that channels kindness and compassion in all that we do.

**— Mr Lin Yan Shan Russell, HOD Student Management, Pei Hwa Secondary School ❤️**

Temasek Polytechnic's School of Applied Science (ASC) is pleased to partner with Hao Ren Hao Shi (HRHS) in delivering meaningful community service opportunities for our students. In 2025, this collaboration has been particularly impactful, providing ASC Studies Club student volunteers with valuable platforms to serve the community while developing essential life skills. Through initiatives such as the ASCare 2025 outreach at Punggol Oasis and the regular monthly Tampines Meet-the-Ground (MG) sessions, our students were able to engage directly with beneficiaries and contribute to ground efforts in a purposeful way.

These experiences allowed students to step beyond the classroom and apply values such as empathy, responsibility, and teamwork in real-world settings. Students who participated demonstrated strong commitment and adaptability, often taking initiative in engaging beneficiaries, supporting event logistics, and working collaboratively with volunteers from diverse backgrounds. The regularity of the Tampines MG sessions also provided consistency in service, enabling students to build rapport with the community and better understand the needs of different beneficiary groups over time.

The HRHS–ASC partnership has been instrumental in nurturing socially responsible and community-minded individuals. Students gained a deeper appreciation of community work, while also developing confidence, communication skills, and a stronger sense of civic duty. These experiences complement their academic journey and contribute meaningfully to their holistic development. We appreciate HRHS continued support and dedication in creating authentic and impactful service-learning opportunities for our students, and we look forward to strengthening this partnership in the years ahead.

— **Dr Lee Koon Guan, School of Applied Science (ASC)** ❤️

# Our Plans for 2026

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## Holistic Vision of Care

Looking toward 2026, HRHS is committed to deepening our impact on Singapore's ageing population through purposeful and targeted initiatives.

Recognising the evolving needs of seniors, we will expand our mobile groceries programme to include an enhanced range of essentials thoughtfully tailored for the elderly. Beyond food provisions, this will encompass daily necessities such as adult diapers, wet pads, and vitamin supplements, thus ensuring a holistic approach to their well-being, comfort, and dignity.

We will also place a strong emphasis on nutrition by increasing the availability of protein-rich food options. Adequate protein intake is vital for supporting muscle strength, mobility, and overall health among seniors, and we are dedicated to making these nutritious choices accessible to those in need.

Aligned with HRHS' vision of holistic care, we recognise preventive healthcare as a cornerstone of senior well-being. To advance this initiative, HRHS seeks to collaborate with healthcare professionals to provide free health checks, wellness talks, practical nutrition guidance, and simple sit-down maintenance exercises. These activities can be conducted during Mobile Groceries events and at Happy Marts, allowing the elderly to participate while waiting in line. Through these targeted programmes, HRHS not only promotes healthier lifestyles but also fosters a supportive environment where seniors feel empowered to take charge of their health alongside their daily needs.

These plans reflect our enduring commitment to serve the community with care, compassion, and purpose. We remain deeply grateful for the unwavering support of our donors and stakeholders, whose generosity makes these initiatives possible. Together, we look forward to creating a greater difference in the lives of Singapore's seniors in 2026 and beyond.

## Building Capability for Greater Impact

While the operations of our two Happy Marts have stabilised— reaching out to over 900 beneficiaries each month and gaining strong community support — HRHS looks beyond the status quo. We are charting our next chapter to deliver deeper value – transitioning from operational stability to strategic excellence.

In the coming year or two, HRHS strives to forge strategic alliances with leading industry leaders like FairPrice. By integrating professional retail expertise with “We-First” community spirit, we target to elevate our capabilities across six critical pillars:

- **Cold Chain Excellence:** Ensuring the highest safety standards for fresh and frozen essentials.
- **Merchandising & Experience:** Optimising store layouts to create a dignified, welcoming shopping environment.
- **Nutrition & Wellness:** Curating healthier product ranges and launching wellness education driven by industry insights.
- **Sustainability & Green Practices:** Reducing our footprint through sustainable packaging, food waste mitigation, and energy efficiency.
- **Digital Innovation:** Implementing data analytics, AI, and advanced Point-of-Sale (POS) systems to drive operational agility.
- **Professional Volunteer Training:** Upskilling our dedicated volunteers with practical retail skills to enhance service delivery.
- **Providing essential supplies is just the beginning.** HRHS is driven by a growth mindset and social responsibility – the plan going forward is to transform our Marts into models of care and innovation. We believe in not just providing tangible financial relief to our beneficiaries – it is to build a sustainable, high-impact ecosystem that nourishes the community, leaving no one behind.

## **Building Enduring Pathways of Generosity**

As HRHS continues to grow from its community-driven beginnings, we recognise the importance of building enduring pathways of generosity. Our future plan is to work closely with individuals, foundations, trusts, and financial institutions to create structured opportunities for supporters of all capacities to sustain HRHS in a lasting and inclusive way.

Through initiatives such as legacy giving, planned donations, and endowment partnerships, HRHS will provide secure and transparent channels for donors to leave a lasting impact. These frameworks ensure that every contribution becomes part of a continuing legacy, thus strengthening our ability to serve vulnerable families with dignity, resilience, and care for generations to come.

# Our Sustainability Journey

## Environmental, Social and Governance (ESG) in Action

Hao Ren Hao Shi (HRHS) is committed to responsible stewardship through the adoption of Environmental, Social, and Governance (ESG) principles in our daily operations. These efforts ensure that our mission is carried out with care for the environment, respect for our beneficiaries, and accountability to our stakeholders.

### Environmental

Hao Ren Hao Shi pledges to minimise its environmental footprint through practical, community-driven initiatives:

- Choice-model groceries: Our mobile groceries programme and Happy Marts empower beneficiaries to select only what they need, reducing food wastage.
- Plastic reduction: At our Happy Marts, we have significantly reduced the usage of plastic bags by encouraging beneficiaries to bring their own bags.
- Recycling: Carton boxes are recycled and reused, extending their lifecycle.
- Food rescue: Through partnerships with FairPrice supermarkets and other vendors, we rescue “ugly” and near-expiry food, sort and redistribute them to those in need.

### Social

Hao Ren Hao Shi’s mission is rooted in dignity, empowerment, and inclusivity:

- Beneficiary empowerment: By adopting a choice-model approach, beneficiaries shop according to their needs, fostering dignity, independence and reducing social stigma.

- Community engagement: Volunteers, donors, and partners play a vital role in sustaining our programmes, reflecting strong social cohesion.
- Support networks: Our initiatives build trust and solidarity among diverse communities, ensuring that vulnerable groups are supported with compassion and respect.

## **Governance**

Hao Ren Hao Shi upholds transparency, accountability, and ethical practices in line with IPC and Commissioner of Charities guidelines:

- ESG adoption: We integrate ESG principles into our operations, ensuring responsible stewardship of resources.
- Compliance: Hao Ren Hao Shi adheres to governance standards set by the Commissioner of Charities, reinforcing trust among stakeholders.
- Accountability: Hao Ren Hao Shi is progressively strengthening our accountability practices and remains committed to enhancing transparency in our programmes to build long-term trust with our stakeholders.
- Partnerships: Collaboration with donors, sponsors, corporate and community partners as well as regulators ensures alignment with best practices and long-term sustainability.

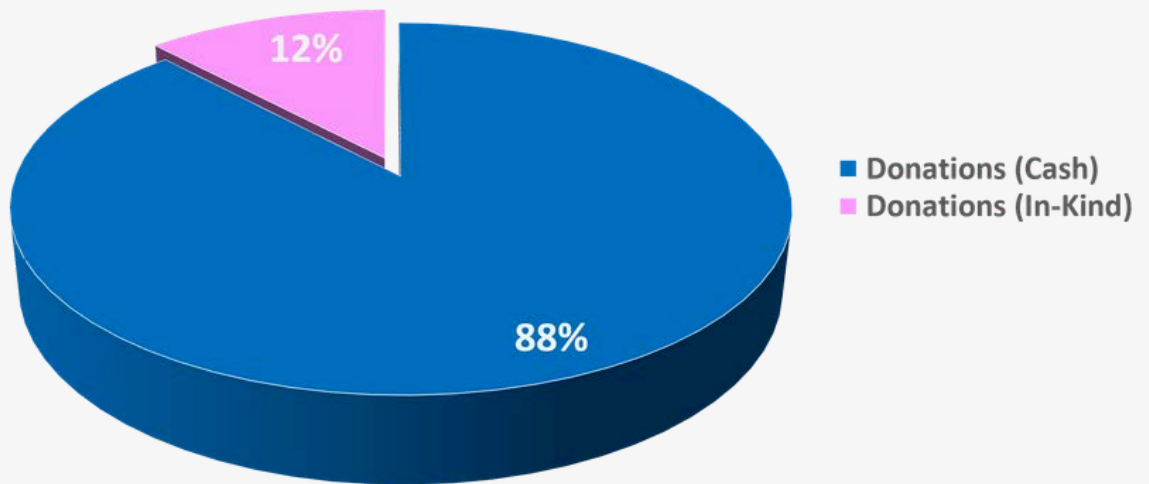
Hao Ren Hao Shi remains steadfast in our ESG journey – serving our beneficiaries responsibly while building a resilient and compassionate community.

# Financial Highlights

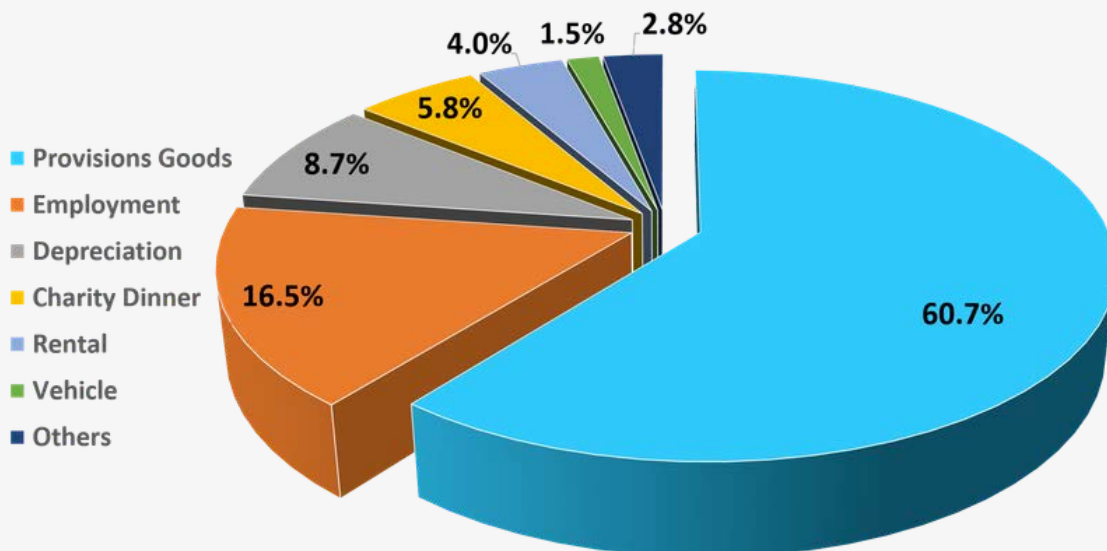
## Summary for the Financial Year of 2025

Total Income: \$ 2,881,937.00  
Total Expenditure: \$ 1,868,956.00  
Surplus: \$ 1,012,981.00

### INCOME



### EXPENDITURE



# Financial Statements

## Statement of Financial Activities Reporting Year Ended 31 December 2025

|                                     | <u>Note</u> | <u>General<br/>fund</u><br>\$ | <u>Restricted<br/>fund</u><br>\$ | <u>Total</u><br>\$<br>(Reclassified) |
|-------------------------------------|-------------|-------------------------------|----------------------------------|--------------------------------------|
| <u>Income</u>                       |             |                               |                                  |                                      |
| 2025:                               |             |                               |                                  |                                      |
| Donations                           | 4           | 1,739,446                     | 738,710                          | 2,478,156                            |
| Grants                              |             | 121,975                       | 250,000                          | 371,975                              |
| Interest income                     |             | 3,572                         | -                                | 3,572                                |
| Programme income                    |             | 21,285                        | -                                | 21,285                               |
| Other income                        |             | 6,949                         | -                                | 6,949                                |
| Total income resources              |             | <u>1,893,227</u>              | <u>988,710</u>                   | <u>2,881,937</u>                     |
| <u>Expenditure</u>                  |             |                               |                                  |                                      |
| Cost of generating funds            |             | (1,543,400)                   | -                                | (1,543,400)                          |
| Cost of generating voluntary income |             | -                             | (107,778)                        | (107,778)                            |
| Governance cost                     |             | (13,298)                      | -                                | (13,298)                             |
| Other expenditures                  |             | (204,480)                     | -                                | (204,480)                            |
| Total expenditure                   | 5           | <u>(1,761,178)</u>            | <u>(107,778)</u>                 | <u>(1,868,956)</u>                   |
| Net surplus for the year            |             | <u>132,049</u>                | <u>880,932</u>                   | <u>1,012,981</u>                     |
| <u>Income</u>                       |             |                               |                                  |                                      |
| 2024:                               |             |                               |                                  |                                      |
| Donations                           | 4           | 1,587,287                     | -                                | 1,587,287                            |
| Grants                              |             | 4,234                         | -                                | 4,234                                |
| Interest income                     |             | 2,995                         | -                                | 2,995                                |
| Other income                        |             | 78                            | -                                | 78                                   |
| Total income resources              |             | <u>1,594,594</u>              | <u>-</u>                         | <u>1,594,594</u>                     |
| <u>Expenditure</u>                  |             |                               |                                  |                                      |
| Cost of generating funds            |             | (1,314,039)                   | -                                | (1,314,039)                          |
| Cost of generating voluntary income |             | (36,286)                      | -                                | (36,286)                             |
| Governance cost                     |             | (11,000)                      | -                                | (11,000)                             |
| Other expenditures                  |             | (69,756)                      | -                                | (69,756)                             |
| Total expenditure                   | 5           | <u>(1,431,081)</u>            | <u>-</u>                         | <u>(1,431,081)</u>                   |
| Net surplus for the year            |             | <u>163,513</u>                | <u>-</u>                         | <u>163,513</u>                       |

**Statement of Financial Position  
As at 31 December 2025**

|                                | <u>Note</u> | <u>2025</u><br>\$       | <u>2024</u><br>\$<br>(Reclassified) |
|--------------------------------|-------------|-------------------------|-------------------------------------|
| <b>ASSETS</b>                  |             |                         |                                     |
| <u>Non-current assets</u>      |             |                         |                                     |
| Plant and equipment            | 7           | 572,507                 | 460,864                             |
| Right-of-use assets            | 8           | 91,462                  | 19,073                              |
| Total non-current assets       |             | <u>663,969</u>          | <u>479,937</u>                      |
| <u>Current assets</u>          |             |                         |                                     |
| Inventories                    | 9           | 87,145                  | 65,197                              |
| Other receivables              | 10          | 49,084                  | 22,797                              |
| Cash and cash equivalents      | 11          | 1,346,048               | 462,445                             |
| Total current assets           |             | <u>1,482,277</u>        | <u>550,439</u>                      |
| Total assets                   |             | <u><u>2,146,246</u></u> | <u><u>1,030,376</u></u>             |
| <b>FUNDS AND LIABILITIES</b>   |             |                         |                                     |
| <u>Funds</u>                   |             |                         |                                     |
| General fund                   |             | 1,123,478               | 991,429                             |
| Restricted fund                | 12          | 880,932                 | –                                   |
| Total funds                    |             | <u>2,004,410</u>        | <u>991,429</u>                      |
| <u>Non-current liability</u>   |             |                         |                                     |
| Lease liabilities, non-current | 13          | 18,850                  | 3,908                               |
| Total non-current liabilities  |             | <u>18,850</u>           | <u>3,908</u>                        |
| <u>Current liabilities</u>     |             |                         |                                     |
| Other payables                 | 14          | 49,211                  | 18,672                              |
| Lease liabilities, current     | 13          | 73,775                  | 16,367                              |
| Total current liabilities      |             | <u>122,986</u>          | <u>35,039</u>                       |
| Total liabilities              |             | <u>141,836</u>          | <u>38,947</u>                       |
| Total funds and liabilities    |             | <u><u>2,146,246</u></u> | <u><u>1,030,376</u></u>             |

**Statement of Changes of Funds  
Reporting Year Ended 31 December 2025**

|                                     | General<br>fund<br>\$ | Restricted<br>fund<br>\$ | Total<br>\$      |
|-------------------------------------|-----------------------|--------------------------|------------------|
| Current year                        |                       |                          |                  |
| Opening balance at 1 January 2025   | 991,429               | –                        | 991,429          |
| Net surplus for the year            | 132,049               | 880,932                  | 1,012,981        |
| Closing balance at 31 December 2025 | <u>1,123,478</u>      | <u>880,932</u>           | <u>2,004,410</u> |
| Previous year                       |                       |                          |                  |
| Opening balance at 1 January 2024   | 827,916               | –                        | 827,916          |
| Net surplus for the year            | 163,513               | –                        | 163,513          |
| Closing balance at 31 December 2024 | <u>991,429</u>        | <u>–</u>                 | <u>991,429</u>   |

**Statement of Cash Flows**  
**Reporting Year Ended 31 December 2025**

|                                                        | <u>2025</u><br>\$ | <u>2024</u><br>\$ |
|--------------------------------------------------------|-------------------|-------------------|
| <u>Cash flows from operating activities</u>            |                   |                   |
| Surplus for the year                                   | 1,012,981         | 163,513           |
| Adjustments for:                                       |                   |                   |
| Depreciation of plant and equipment                    | 16 3,225          | 153,799           |
| Depreciation of right-of-use asset                     | 68,260            | 40,233            |
| Gain on disposal of plant and equipment                | (6,5 53)          | -                 |
| Interest expense                                       | 2,414             | 1,672             |
| Interest income                                        | (3,5 72)          | (2,996)           |
| Operating cash flows before changes in working capital | 1,236,755         | 356,221           |
| Changes in restricted cash                             | (880,932)         | -                 |
| Inventories                                            | (21,948)          | (54,725)          |
| Other receivables                                      | (26,287)          | (13,392)          |
| Other payables                                         | 30,539            | 4,188             |
| Net cash flows from operating activities               | <u>338,127</u>    | <u>292,292</u>    |
| <u>Cash flows used in investing activities</u>         |                   |                   |
| Purchase of plant and equipment                        | (298,114)         | (124,767)         |
| Proceeds from disposal of plant and equipment          | 29,799            | -                 |
| Interest income received                               | 3,572             | 2,996             |
| Net cash flows used in investing activities            | <u>(264,743)</u>  | <u>(121,771)</u>  |
| <u>Cash flows used in financing activities</u>         |                   |                   |
| Lease liabilities – principal portion paid             | (68,299)          | (40,814)          |
| Interest expense paid                                  | (2,414)           | (1,672)           |
| Net cash flows used in financing activities            | <u>(70,713)</u>   | <u>(42,486)</u>   |
| Net increase in cash and cash equivalents              | 2,671             | 128,035           |
| Cash and cash equivalents, beginning balance           | 46 2,445          | 334,410           |
| Cash and cash equivalents, ending balance (Note 11A)   | <u>465,116</u>    | <u>462,445</u>    |

For a full set of the audited  
financial report for FY25.  
Please scan the QR code



# You Can Make a Difference!

## For Donations

### For Cash Donations :

Paynow UEN: 202222684W  
Hao Ren Hao Shi Limited



### For Donations in Kind :

Email us at [enquiry@hrhs.org.sg](mailto:enquiry@hrhs.org.sg).

### Sponsor a Mobile Groceries Event :

With a donation of \$6,000, you can fill a truckload of up to 18 essential items — from eggs, milk, rice to toiletries — bringing nourishment and dignity to **100** low-income beneficiaries.

For sponsorship enquiries, email: [enquiry@hrhs.org.sg](mailto:enquiry@hrhs.org.sg) or call 9058 5898.

## Volunteer with us!

Join us in making a difference. Your time, your hands, and your hearts can help to improve the lives of the needy and underserved.



[Scan here to volunteer with us!](#)



# Social Media

We're on a mission to make a difference and we need your help to spread the word. Join us on Facebook, Instagram, Youtube, and LinkedIn.

**Every share and post about us will help with raising awareness!**



# Thank You

Our sincere thanks to every individual and organisation who has journeyed with us. To our valued donors, sponsors, partners, volunteers, supporters, and well-wishers — your trust, generosity, dedication and encouragement continue to sustain our mission.

We are profoundly grateful for your altruism, partnerships, contributions, compassion, and commitment that continue to shape our growth.

Each of you is an essential part of our community, and together, we are fostering a culture of care, dignity, and hope.

We look forward to your continued support and walking alongside you in the years ahead.

好人好事

 Hao Ren Hao Shi

**Let's Do Good Together!**

# Notes

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**Hao Ren Hao Shi**

**Let's Do Good Together!**



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