

好人好事



Hao Ren Hao Shi

2024

ANNUAL REPORT

Hearts in Action,
Doing Good in Motion



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[@haorenhaooshisingapore](https://www.instagram.com/haorenhaooshisingapore)

好人好事



Hao Ren Hao Shi

"Let's Do Good Together!"





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About Hao Ren Hao Shi

Hao Ren Hao Shi (好人好事)(HRHS) was founded by Mr Anson Ng in April 2018 with a simple premise: to distribute groceries to needy families living in Redhill Close. In collaboration with other charitable organizations, HRHS has grown organically to a much wider-reaching movement of community care and compassion across Singapore.

We've successfully expanded our activities and resources to reach a broader range of beneficiaries due to our growing team of dedicated volunteers. Today, we serve more than 30,000 individuals – including **low-income households, the terminally ill, persons with disabilities, migrant workers, and ex-offenders seeking a second chance.**

From our humble start, we've grown into a structured operation with a central warehouse serviced by a fleet of 6 vehicles. This year, we began our first fixed community location – Happy Mart at Stirling Road – and successfully planned for a second Happy Mart at Sengkang West Avenue.

Driven by our mission to support the underprivileged with essential supplies, we're also here to spark **kindness** and the **spirit of volunteering** in children, youth, and communities. Together, we're building a **more caring Singapore**—where hope is shared and no one is forgotten.



Our cheerful volunteers getting ready for another round of deliveries through Mobile Groceries

Our Vision

To promote the spirit of volunteerism among children, youth and communities. More importantly, to build up leadership, bonding, and compassion.

Our Mission

To improve the lives of the underprivileged and families in need by providing essential supplies and provisions, bringing convenience, confidence, joy and hope to the beneficiaries and volunteers, regardless of race or religion.

Our Core Values

Honesty
Responsibility
Humanity
Service



Foreword from the Chairman

As I reflect on our journey, I am filled with immense gratitude and pride. What began in 2018 as a simple act of kindness at Redhill Close has blossomed into a growing movement of compassion—one that continues to touch lives and uplift communities across Singapore. Over the past few years, we have not only deepened our reach but also crossed meaningful milestones that will carry our mission further than ever before.

One of our most significant achievements in 2024 was attaining the Institute of Public Character (IPC) status—a mark of trust, accountability, and integrity that affirms the strength of our cause. This recognition opens new doors, allowing us to expand our fundraising capabilities and forge deeper partnerships with individuals and organisations who share our vision of a kinder, more inclusive society.

Our partnership with South West CDC is a great testament of our innovative approach and service assurance that will bring great value to the residents-in-need. In this collaboration, we will serve 7,200 families within the district. We like to give our heartfelt appreciation to Minister for Trade & Industry, Mr Gan Kim Yong and Mayor of South West, Ms Low Yen Ling to grace the launch ceremony.

We also celebrated the official opening of our very first Happy Mart @Stirling on 4 January 2025. We are honoured to have the Minister for Education, Mr. Chan Chun Sing, as our Guest of Honour—a presence that not only elevated the occasion but also lent powerful affirmation to our mission. These community-focused spaces are more than just places to receive groceries—they are havens of dignity, joy, and hope. We are also on track to open our second Happy Mart @Fernvale in collaboration with Leong Nam Temple. All these projects could not have been made possible without the support from our generous donors and sponsors.

In FY24 we have organised over 120 sessions with primary schools, secondary schools and tertiary institutions, which reflects our strong emphasis on promoting volunteerism among our children and youth, allowing them to lead, bond and contribute back to society.

We have reached more than 21,000 individuals and families—including low-income households, the terminally ill, persons with disabilities, migrant workers, and ex-offenders rebuilding their lives. Every story, every smile, and every word of thanks reaffirms our belief that no act of kindness is ever too small.

At the heart of what we do is our unwavering commitment to serve. To support this growth, we have strengthened our infrastructure. Today, we operate a central warehouse and a fleet of six vehicles, allowing us to meet logistical demands and power our mobile grocery distribution efforts across the island.

My deepest gratitude to the incredible support of our volunteers, donors, and partners. You are the hands, the hearts, and the hope behind every initiative.

As we step into another year, let us continue to uplift, empower, and inspire. Not for fame or recognition but because we believe in the power of the community and the promise of hope. **Let's do good together!**

With heartfelt appreciation,
Anson Ng



Mr Anson Ng holding the
Friends of Community Care
(FOCC) Award 2024

Overview of HRHS

Type of Entity	Company limited by guarantee, Institution of a Public Character (IPC)
Unique Entity Number (UEN)	202222684W
Date of Incorporation	30 June 2022
Date of registration under Charities Act (1994)	22 September 2023
Registered Address	51 Bukit Batok Crescent #02-19 Unity Centre, S(658077)
Institute of Public Character (IPC) effective on	2 December 2024
Legal	Allen & Gledhill LLP
Company Secretaries	Tan Zhe Lei & Liew Pui Sang
Bank	DBS Bank Ltd
Auditor	CLA Global TS Public Accounting Corporation
Patrons	Andrew Tan Aik Koon, Founder & Chairman TAK Products and Services Pte Ltd Dr. Ramaswamy Akhileswaran, Senior Consultant Department of Geriatric Medicine/Palliative Medicine at Khoo Teck Puat Hospital Shashidran s/o Nathan, Joint Managing Partner Withers KhattarWong LLP
Members	Cha Cher Liang Foo Suan Tong (Resigned on 15th Mar 2024) Gopala Subramaniam Kek Liew Yian Kong Mui Kwai, Rose (Resigned on 15th Jan 2025) Lam Chee Yong Lim Wei Teck, Victor Gerard Ng Ching Kok, Anson Nge Beng Hwee, Adeline Sim Kee Yeoh Mei Qi

Our Patrons



Dr Akhileswaran Ramaswamy

Senior Consultant for Geriatric Medicine
Khoo Teck Puat Hospital



Mr Andrew Tan

Chairman and Managing Director
TAK Products and Services Pte Ltd



Mr Shashidran Nathan

Joint Managing Partner
Whitters KhattarWong LLP

Our Advisors

Mr Sanjiv Kumar Rajan
Partner
Allen & Glenhill LLP



Dr Claire Tan Lee Fang
Adjunct Associate Professor
National University of Singapore (NUS)
Adjunct Lecturer (MBA Program)
Singapore Management University (SMU)



Ms Jasmin Lim Lay Hong
Director
Comit Plastic Pte Ltd



Our Leadership



Anson Ng

Founder and Chairman
Appointed on 30th Jun 2022
Managing Director of Presto Expat Motoring Services Pte Ltd.
Straits Times Singaporean of the Year 2022
Singapore Silent Hero Award 2021 - Outstanding Adult



Adeline Nge

Director and Treasurer
Appointed on 1st Oct 2023
HR Manager, Wilhelmsen Ships Service (S) Pte Ltd
Healthcare Humanity Award 2017



Lam Chee Yong

Director
Appointed on 1st May 2024
Solution Manager, Nokia Solutions and Networks Holdings
Singapore Pte Ltd



Rose Kong

Director
Appointed on 1st Oct 2023
Executive Vice President, Legal and Corporate Affairs,
RGE Pte Ltd
Chief Legal Officer, 2021, Singapore Business Category
awarded by Singapore Corporate Counsel Association

Our Members and Board



From left to right (standing): Dr Cha Cher Liang, Mr Anson Ng Ching Kok, Mr Gopala Subramaniam, Mr Lam Chee Yong.

From left to right (seated): Ms Yeoh Mei Qi, Ms Kek Liew Yian, Ms Adeline Nge Beng Hwee.

Absent: Ms Rose Kong Mui Kwai, Mr Sim Kee, Mr Victor Gerard Lim Wei Teck.

Name	Attendance (FY24)
Anson Ng Ching Kok	8 / 8
Adeline Nge Beng Hwee	8 / 8
Foo Suan Tong (Resigned)	2 / 8
Lam Chee Yong	2 / 8
Rose Kong Mui Kwai	7 / 8

- As of 31 December 2024, HRHS's Board consisted of 4 Directors, all of whom are Independent Directors.
- The Board is chaired by Mr Anson Ng.
- The Board meets at least once a year, with a quorum of 3 members. A total of 8 board meetings were held in 2024. Questions arising at any meeting are decided by a majority of votes. In the case of a tie, the Chairperson has a second or casting vote.
- HRHS has no related entities. Thus none of the governing board members of HRHS have general control and management of the administration of a related entity.
- Governing board members do not receive remuneration for their services to the Board.

Governance

1. Changes to the Constitution

There have been no changes made to the Constitution during the year.

2. Governance Policies

The status of the respective HRHS's governance policies during the year are reflected below.

Anti-Money Laundering Policy – No change

Communications Policy – No change

Conflict of Interest Policy – No Change

Data Protection Policy – No Change

Finance and Accounting Policy – No Change

Finance Budgeting and Reporting Policy – No Change

Health and Safety Policy – No Change

Human Resource Policy – No Change

Internal Control Policy – Last updated 20 November 2024

Investment Policy – No Change

Procurement Policy – No Change

Reserves Policy – No Change

Volunteer Management Policy – No Change

Whistle-Blowing Policy – No Change

3. Advisors

Additionally, the following persons have been appointed as advisors to the Governing Board ("Advisors") to assist the Governing Board by providing professional guidance, strategic analysis and recommendations to the Governing Board to assist them in discharging their duties.

Communications – Dr Claire Tan Lee Fang

Finance – Ms Jasmin Lim Lay Hong

Legal – Mr Sanjiv Kumar Rajan

4. Staffing

As of 31st December 2024, HRHS employed 2 full-time staffers, 1 part-time staffer and a temporary staffer. None of them serves as a governing board member of HRHS or are a close family member of any governing board member.

Our Impact

HRHS's 2024 in numbers

> **21,600**

Beneficiaries Served

Via initiatives like

Mobile Groceries (MG)
Toa Payoh Distribution
School Collaborations
Happy Mart
Special Events



Including

Students
Parents and children
Working adults
Retirees

> **7,420**

**Enthusiastic
Volunteers Engaged**

> **200**

**Distributions
Conducted**

Through initiatives such as

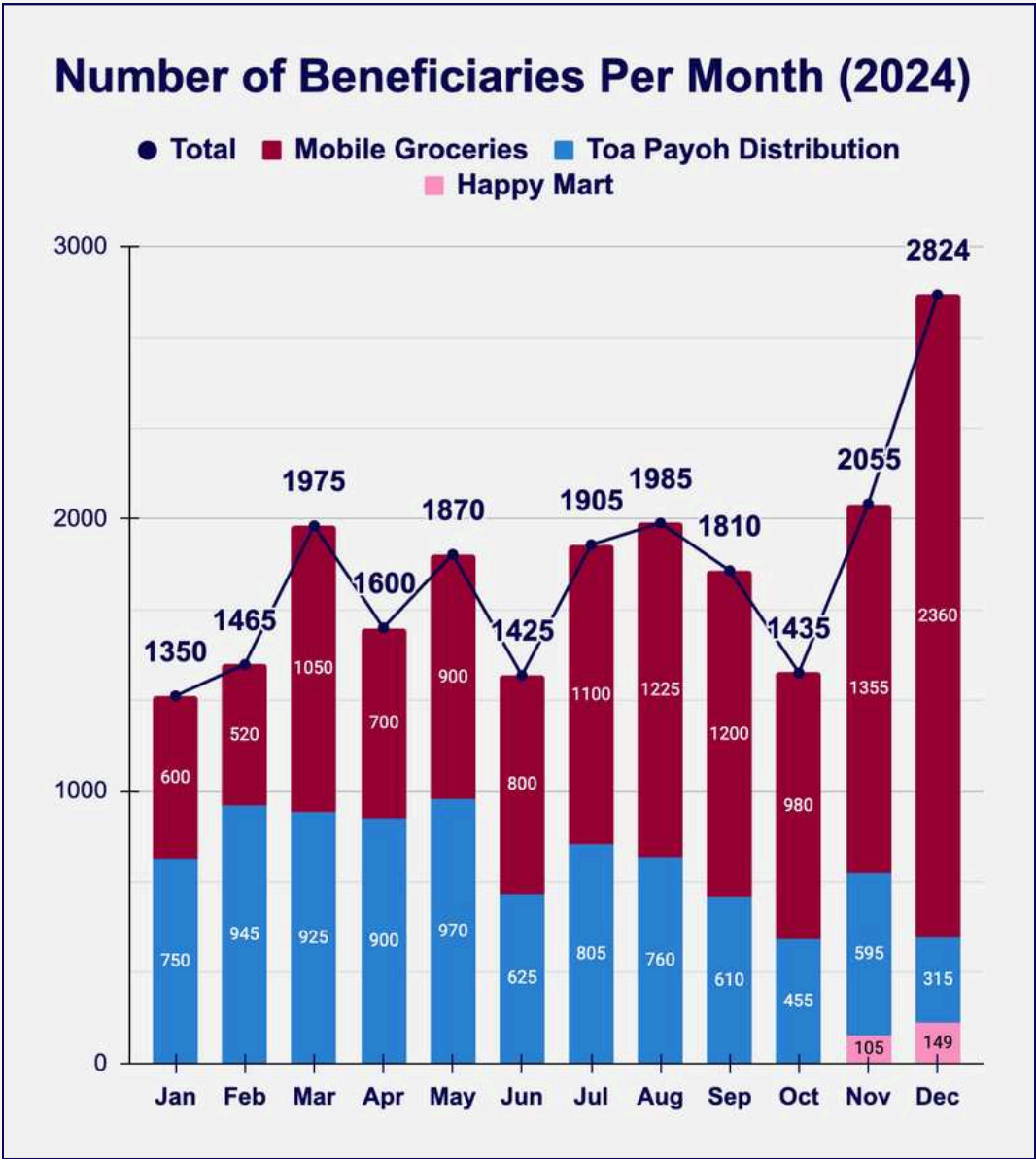
Mobile Groceries (Including
collaborations with schools,
corporations and special events)
Toa Payoh Distribution
Happy Mart @Stirling



Such as
Rice, eggs,
noodles,
fruits and
vegetables,
detergent,
shower gel
and others.

> **\$1,018,000**

**Worth of Provisions
Purchased**



HRHS served a total of 21,699 beneficiaries in 2024 through our Mobile Groceries (MG), Toa Payoh Distribution and Happy Mart @Stirling.

Our Initiatives

As the cost of living continues to rise, many vulnerable families in our community are finding it harder than ever to cope. At HRHS, we believe that our core initiatives – such as the Toa Payoh Distribution, Mobile Groceries (MG), and Happy Mart (launched in October 2024) – offer vital support, delivered with the convenience and dignity our beneficiaries deserve.

Toa Payoh Distribution



Toa Payoh Distribution, is conducted on the 1st Saturday of every month. Items are pre-packed by volunteers at a centralised location and sent to the beneficiaries staying at different parts of Singapore via our volunteer drivers.

Mobile Groceries



HRHS Mobile Groceries (MG), a pioneering programme that delivers essential provisions to the communities in need, bringing convenience, joy and hope.

School Collaborations



Temasek Polytechnic,
School of Applied Science

At HRHS, we believe in nurturing compassion and a spirit of volunteerism—especially among our youth. By partnering with the different schools, we empower students to lead in organising and carrying the distribution efforts, giving them a meaningful way to serve and grow as compassionate individuals.

Happy Mart



Happy Mart is a mini-mart-style provision centre that offers our beneficiaries a convenient and dignified way to select the items they need—promoting choice, respect, and joy in the process.

Our Initiatives – Toa Payoh Distribution*

On the first Saturday of every month, HRHS, together with our dedicated logistics champions, mobilises around 15 lorries and over 300 volunteers at Blocks 158, 159, and 160 Toa Payoh Lorong 1.

Together, we unload and pack more than 18 different essential items and groceries, ready to be delivered directly to individual families in need. Each distribution drive serves about 1000 beneficiaries, located across Singapore.

We partner with and serve beneficiaries from the following organisations:

- **Dover Park Hospice**
- **Ministry of Education's Financial Assistance Schemes (FAS)**
- **Ministry of Social and Family Development (MSF)**
- **Prison Fellowship**
- **Social Service Offices**
- **SPD (Formerly known as Society for the Physically Disabled)**



Volunteers standing by their table of goods for collection, ready to assist residents



Volunteers transporting goods for packing and distribution.



Volunteers packing fresh fruits for distribution.



Volunteers packing goods for beneficiaries.



Volunteers carrying goods up to the apartments of the beneficiaries.



Rain or shine, we'll be there!



Our Initiatives – Mobile Groceries

Our pioneering Mobile Groceries programme is dedicated to easing the daily financial burden of vulnerable communities across Singapore. By delivering essential provisions in a manner that prioritizes convenience and dignity, we ensure accessibility for those who need it most. Our innovative approach has gained remarkable traction, leading to a surge in popularity and demand—resulting in a twofold increase in distribution sessions compared to 2023.

Starting from 1 April 2024, HRHS has partnered with South West CDC to support 7,200 families in the South West district for the next two years, providing \$300,000 worth of groceries. The initiative was officially launched by Minister for Trade and Industry, Mr Gan Kim Yong and Mayor of South West District, Ms Low Yen Ling.



Official launch of Mobile Groceries with South West CDC



We have distributed at 39 locations islandwide in FY24.



Groceries are packed into the lorry.



Goods are unloaded from the lorry and reorganised for collection.



Reinforcements arrive.



Volunteers organise goods for collection.



Volunteers before the event.



Volunteers after the event.

Our Initiatives – School Collaborations

Our partnership with schools serves as a cornerstone in realising our vision of fostering a spirit of volunteerism, especially among children and youth. Through participation in our distribution activities, student volunteers not only cultivate compassion but also develop valuable leadership skills.

These experiences strengthen their character while deepening connections with friends, teachers, and family, creating a meaningful and lasting impact on their journey of growth. Through every volunteering opportunity, HRHS empowers students with meaningful experiences to serve and connect with those less fortunate.

We would like to acknowledge the following schools for their valued collaborations and contributions.

- **Boon Lay Gardens Primary School**
- **Fengshan Primary School**
- **Hillgrove Secondary School**
- **Hwa Chong Institution**
- **Lianhua Primary School**
- **Nanhua Primary (Alumni)**
- **Nanyang Polytechnic**
- **Northland Secondary School**
- **Northbrooks Secondary School**
- **Republic Polytechnic**
- **School of Science and Technology**
- **St Stephen's School**
- **Singapore Polytechnic**
- **Tampines North Primary School**
- **Teck Whye Primary School**
- **Temasek Polytechnic**
- **West Spring Primary School**
- **You(th) Can Do It**
- **Zhenghua Primary School**



Lianhua Primary School students and parents getting ready to do some good for others.



Northland Primary School students putting in the extra effort together to serve their community.



West Spring Primary student practices her public speaking while giving her schoolmates a briefing on the activity.



Zhenghua Primary School students working together to discuss and plan during the distribution activity.



Fengshan
Primary School



Tampines North
Primary School



Teck Whye
Primary School



West Spring
Primary School



Hwa Chong Institution



Republic Polytechnic



School of Science and Technology



Temasek Polytechnic

Our Initiatives – Happy Mart

Happy Mart @Stirling is **HRHS's first "shop-for-free" mini-mart**, designed to support nearby residents-in-need. Each beneficiary will receives 12 credits each month, which can be redeemed for a thoughtfully curated selection. We are grateful to **TAK Products and Services Pte Ltd** for sponsoring the renovation and the first batch of provision for the pilot launch of the mart on 20th October 2024.

These include everyday staples such as rice, canned goods, cooking oil, and condiments, alongside necessities like adult diapers, sanitary products, and cleaning supplies. Additionally, freshly roasted chicken and cakes are available, allowing families to celebrate special occasions with dignity and warmth. Beyond the credit-based system, free-of-charge items are also included at every distribution session, ensuring extra support for those who need it most.

We like to deeply appreciate our committed team of volunteers who operate Happy Mart every Wednesday and Sunday, ensuring smooth operations and a welcoming environment for all.



The team gathers to mark the soft opening of the branch.



Hosting Mr Eric Chua, Queenstown MP at the Happy Mart @Stirling



At the start of each operation day, the grocery shelves are fully stocked, ensuring beneficiaries have access to a wide selection of essential items when they come.



Our team of friendly volunteers assisting beneficiaries.

Special Events

Besides serving the residents-in-need, HRHS partners with various other communities such as healthcare institutions and migrant community to bring specially arranged mobile groceries and outings, to bring joy and relief to a wider group of communities.

These events help us to raise awareness of HRHS as well as building new relationships and networks with people we may be able to support in the future. They also function as opportunities to pilot fresh ideas before scaling them up across our main initiatives

This year, we initiated the following special events

- **MG @ Institute of Mental Health**
- **MG @ Migrant Day**
- **Wellness On Wheels (WOW) with Northeast CDC**
- **Dover Park Hospice Patients Outings**

Special Events – MG @ Institute of Mental Health

HRHS launched Singapore's first Mobile Groceries initiative, aiming to enhance the accessibility of essential items and provision for beneficiaries, especially in underserved communities. To further extend our reach, HRHS partnered with healthcare institutions like the Institute of Mental Health supported by IMH's Allied Health staff volunteers as well.



Special Events – MG @ Migrant Day

In recognition of the invaluable contributions of migrant workers in Singapore, Hao Ren Hao Shi (HRHS) organised two special Mobile Groceries events with the migrant community in the last quarter of 2024. These efforts were aimed at bringing not only essential supplies but also a sense of appreciation and joy. These could not have happened without the generous support of community partners—including the Interact Club of Sembawang, Rotaract Club, Isaac Teo Organisation, and HOME at UWC (Dover)



Volunteers organising groceries on the lorry getting ready for the beneficiaries.



An additional stand set up for more items as well.



Extra bags are prepared to ensure that those who arrive late will receive these items as well.



Collection areas are set up on the trucks.



Beneficiaries arriving to collect their groceries.

Special Events – Wellness On Wheels (WOW) with North East CDC

In collaboration with North East CDC's Project Refresh, Wellness on Wheels was launched to focus largely on healthcare supplies and groceries for seniors from low-income families. The target was to serve up to 1500 seniors by helping them with mobility and financial challenges.



Volunteers assist residents with the collection of their mobile groceries



Special Events – Dover Park Hospice Patients Outing

HRHS is proud to partner with Dover Park Hospice (DPH) in organising patient outings that enhance the quality of life for those in palliative care.

These outings are thoughtfully designed to cater to the physical and emotional well-being of patients, offering them meaningful experiences beyond the hospice environment. This collaboration reflects our shared commitment to compassionate care and the belief that dignity, joy, and connection should be part of every patient's journey.



HRHS volunteers attending a safety and hand hygiene briefing before taking patients out.



Photos of HRHS volunteers taken prior to the outing and at the outing venue.

Statements from our beneficiaries

Mobile Groceries Distribution

"Thank you to HRHS for sending over some provisions, it really help lighten my burden as I am undergoing cancer treatment. Thank you to the volunteers too."

Helen, Beneficiary from Toa Payoh

"The selection of the items are actually quite alot, I can choose what I need so that I don't waste them. Thank you HRHS!"

Ah Chye, Beneficiary from Jalan Bukit Merah

Happy Mart @ Stirling

"I am glad that I am able to come here to choose some fresh vegetables every Wednesday and Sunday Mornings. I don't need to walk so far and help me save some money."

Mdm Tan, Beneficiary from Queenstown

"The mart also provides roasted chicken and cakes, i can share them with my grandchildren. Thank you HRHS."

Mr Mansu, Beneficiary from Queenstown



Our Appreciation

A Heartfelt Thank You!

We at Hao Ren Hao Shi are deeply grateful for the trust and generosity of our incredible donors, in-kind supporters, and volunteers.

To our financial donors — thank you for fueling our mission to support the underprivileged and nurture volunteerism in the next generation. Your belief in us is a gift we cherish.

To our in-kind donors — your contributions have brought real change and comfort to our beneficiaries. Your kindness has offered hope, joy, and tangible relief to those who need it most.

To our volunteers — your selfless dedication, energy, and passion have made a lasting impact. We're inspired by your commitment and grateful for every moment you give.

A special thank you to our anonymous donors — your quiet generosity speaks volumes.

Our Long-standing Patron, Mr Andrew Tan from TAK Products and Services Pte Ltd

We are deeply grateful to our esteemed patron, Mr. Andrew Tan, Chairman and Managing Director of TAK Products and Services Pte Ltd, whose unwavering support has been instrumental in helping us pursue our mission and expand our reach.

Over the years, Mr. Tan has generously provided both significant sponsorship and consistent monthly financial support. In 2024, he once again demonstrated his visionary leadership through a transformative contribution towards the development of our first Happy Mart at Stirling Road. His support has enabled us to better serve the underprivileged and low-income families within the Queenstown constituency.

Mr. Tan's spirit of philanthropy and steadfast belief in our work continue to inspire us all. His leadership reminds us of the impact one individual can make in uplifting an entire community. We are truly honoured and forever grateful for his continued support.



Mr Andrew Tan and Mr Anson Ng assisting a beneficiary outside the newly opened Happy Mart.

Donations (Cash and In-Kind)

Our Partners: \$100,000 and above

Anonymous Donor
Presto Expat Motoring Services Pte Ltd
Tak Products and Services Pte Ltd

Our Benefactors: \$50,001 to \$100,000

North East Community Development Council
South West Community Development Council
Sofresh Offshore Supply
Tan Sum Joo Provision Shop

Our Supporters: \$25,001 to \$50,000

Capen Marketing Pte Ltd
Ong Ziyun (Tommy and Heidi Ong)

Our Friends: \$1,000 to \$25,000

Accenture Pte Ltd
Adelina Pang Moh Ling
Ang Kar Gek
Anonymous Donors
Asian Sealand Offshore and Marine Pte Ltd
Celia Ng Siew Gek
Centenary Lodge
Chang Siew Moi
Chapter St Andrew
Cheng Tai Nursery
Choo Bee Leng
Chu Soo Leng
Credit Agricole Corporate and Investment Bank
Eastern Gate Lodge

Our Friends: \$1,000 to \$25,000 (Cont'd)

Elementz Builders Pte Ltd
Embassy Freight Services Pte Ltd
Fo Guang Shan Singapore
FreshPick Mart
Gavin Tan
Gee Siew Chin
Goh Yong Seng
Gopala Subramaniam
Henry Victor Rock
Hong Li Logistics Pte Ltd
Horizon Motoring Pte Ltd
HUB Distributors Services Pte Ltd
Humanitarian Organisation for Migration Economics (HOME)
Isaac Teo Whee Hwa
Kamalasarasu W/O V Ranganatha
Kek Liew Yian
Kimly Makan Place Pte Ltd
Kong Mui Kwai Rose
Lai Swee Yuen (Lai Ruiyun)
Lam Chee Yong
Lau Eng Hin
Lee Chee Kiong
Lee Tat Seng Polyethylene Pte Ltd
Lee Thong Teck Aldous
LHL Group Pte Ltd
Lianhua Primary School & Hillgrove RC
Lim Leh Kwang
Lim Mei
Lim Min Kong
Lim Siow Luan Rozie
Lim Wei Teck Victor Gerard
Microsoft Singapore Pte Ltd
NEK Logistics Pte Ltd
Neo Koh Wei
Ng Chiu Har
Ng Khai Song
Ng Shi Rong

Our Friends: \$1,000 to \$25,000 (Cont'd)

Ng Shi Wei
Nge Beng Hwee Adeline
Ong Kah Chye
Ong Poh Leong, Victor
OTS Holdings Ltd
Pansy Team
Peter Tierney
Pickfresh Grocery
Rajan Sanjiv Kumar
Ramaswamy Akhileswaran
Ramesh Selvaraj
Raymanjit Singh Sandhu
RC EClub of 3310
Sabrina See
School of Science and Technology, Singapore
Seng Fatt Refrigeration Pte Ltd
Serangoon Citizens' Consultative Committee (CCC)
Seventy Times Seven
Shashidran So Nathan
Sheng Siong Supermarket Pte Ltd
Shi Zhong Bao Pte Ltd
So Boon Ling
Song Liang
Speedo Motoring Pte Ltd
Tan Seo Boon
Tan Sze-Wei Jerry
Tay Hang Wee
Thermo Fisher Scientific
TNT Surveillance Pte Ltd
Tong Teck Hwee
Wee Tee Yiow
Yen Eng Phang Cindy
Yeo Jie Hua
Yeoh Mei Qi
Yun Ying & Team
Yung Sek Hwee Tricia
Zhan Tan Lin

Testimonials from our Partners

"On behalf of Dover Park Hospice, we extend our heartfelt thanks to Hao Ren Hao Shi (HRHS) for their unwavering support of our Day Care and Home Care patients.

Their monthly donations of essentials like milk and adult diapers, have eased the financial burden for many low-income families, offering relief during emotionally and physically challenging times.

Beyond meeting practical needs, HRHS has also partnered with our volunteers to lift the spirits of our patients, with life-limiting illnesses through thoughtful outings and shopping experiences. Their efforts have brought joy, dignity, and connection to those we serve.

Thank you, HRHS, for your compassion and meaningful partnership. Your support truly makes a difference."

**Dr Tricia Yung, Medical Director (Designated),
Dover Park Hospice**

"This collaboration between Hao Ren Hao Shi (HRHS) and Prison Fellowship Singapore Limited (PFS) since 2023 has helped to support needy families impacted by incarceration. Through the facilitation of HRHS, essential grocery items are distributed monthly to these families, who are part of PFS' beneficiary base. For these low-income households, the grocery packs serve to meet immediate needs in a very tangible and practical way. We are deeply grateful for HRHS' partnership in procuring the grocery items and its shared resonance with PFS to restore broken lives in the desistor community."

**Mr Chua Kok Wan, Executive Director,
Prison Fellowship Singapore Ltd**

"We are deeply grateful to Hao Ren Hao Shi (HRHS) for their steadfast support in enhancing the quality of life of our beneficiaries – individuals living with disabilities – and their families. Since the start of our partnership in 2022, HRHS's monthly grocery distribution programme has played a meaningful role in easing household expenses, offering comfort and peace of mind to those we support. We truly appreciate their unwavering commitment to building a more inclusive society that everyone can call home. It is also heartening to witness HRHS' remarkable growth in such a short time, emerging as a key community partner that effectively mobilises volunteers and resources, creating collective social impact and uplifting many lives."

**Mr Abhimanyau Pal, Chief Executive Officer,
SPD**

"Lianhua Primary School has been working with Hao Ren Hao Shi on the monthly grocery distribution since November 2020. I've witnessed firsthand the incredible impact this charity organisation has had on our students. Through their support, our children have gained meaningful opportunities to engage in community outreach, fostering empathy and a strong spirit of volunteerism. The projects they've facilitated have opened young hearts and minds to the value of giving, caring, and making a difference. Our students are more compassionate, socially aware, and eager to help others thanks to this partnership. We are deeply grateful for the role they've played in shaping our students into kind and responsible future citizens. Thank you."

**Mr Vincent Low, HOD of Character &
Citizenship Education
Lianhua Primary School**

"The Project LOVE has not only helped our high needs students and their families but also has provided the school an opportunity to bring the staff, students, their families as well as our alumni together. Every first Sat of the month, many look forward to come together to serve and support this great cause. I have seen friendship made and camaraderie of the team develop over the past few months."

**Mrs Ratna Elangovan, Principal,
Tampines North Primary School**

"The belief in giving dignity to the needy guides the HaoRenHaoShi (HRHS) team in their mission to make a positive difference in the lives of those in need in Singapore. Beyond that, Anson and his team strongly believe in educating the younger generation to nurture a sense of active citizenship and agency among the leaders of tomorrow. As a school partner of HRHS, I am most proud of how their efforts have shaped — and will continue to shape — a spirit of giving in Singapore's future generations."

**Mr Keith Wee Kheng Leong, Subject Head of
Active Citizenship Education,
School of Science and Technology, Singapore**

"As the Project Team Leader for Project Do Good 2024, I am proud and grateful to have recruited a team of student volunteers from Hwa Chong Institution and given them the opportunity to do good and distribute groceries to those in need under Hao Ren Hao Shi."

It was enlightening to witness how the simple act of providing daily necessities could ease the burdens of disadvantaged families. Seeing the smiles on the beneficiaries' faces as they received the groceries was extremely fulfilling and rewarding. My core team and I, along with the other volunteers, were deeply moved by the impact this initiative had, not only on the beneficiaries but also on ourselves, as it fostered a spirit of volunteerism and compassion within our own community."

Grace Lim Yu Ching, Ex-HCI Student Leader

"Over the past two years, our partnership through volunteering and sponsorship has enriched not just the lives of the beneficiaries.

We firmly believe in HRHS' work in uplifting lower-income communities in Singapore. Which is why more than 400 staff and their families, including their children, have actively participated in its volunteering efforts. This hands-on engagement has offered them invaluable opportunities to connect with beneficiaries directly .

To further strengthen our commitment, we've allowed staff to donate their corporate gift value to HRHS. It's a privilege to support an organisation that is truly driving change from the ground up."

Ms Valérie Sauvage, Managing Director, Head of Information Systems Asia Pacific (ISAP) and Global Head of IT APAC & Middle East at Crédit Agricole CIB

"This journey has not only allowed us to make a meaningful difference in the lives of others, but it has also deeply impacted us on a personal level. Witnessing the resilience and gratitude of the beneficiaries has been truly humbling, reminding us of the importance of compassion and generosity. Our team has grown stronger, more united, and more appreciative of the blessings we often take for granted.

We are grateful for the opportunity to work alongside Hao Ren Hao Shi and look forward to continuing this partnership to bring hope and relief to those who need it most."

Isaac Teo, Executive Financial Services Director, Isaac Teo Organisation

Our Corporate Partners

The following list of corporations, whose generous support through donations and volunteerism has significantly enabled HRHS to advance our mission. Through the partnership with their Corporate Social Responsibility (CSR) initiatives, they have reaffirmed their commitment to giving back to the community and making a positive impact on the lives of underprivileged communities.

- **A. Team & Grow Success Club**
- **Accenture Singapore**
- **AETOS Holdings Pte Ltd**
- **Berkley Insurance Asia**
- **Credit Agricole Corporate and Investment Bank**
- **Dalhousie Chapter**
- **DBS Bank Ltd**
- **FRESHPICK Mart**
- **GovTech & Assurity Trusted Solutions Pte Ltd**
- **Hong Li Logistics Pte Ltd**
- **HUB Distributors Services Pte Ltd**
- **iFast Corporation Ltd**
- **Isaac Teo Organisation**
- **Keller Foundation**
- **Lee Tat Seng Polyethylene Pte Ltd**
- **The Lodge of St Andrew 1437 S.C.**
- **Microsoft Singapore**
- **NEK Logistics Pte Ltd**
- **OTS International Pte Ltd**
- **PFPFA Pte Ltd**
- **Rotary E-Club of 3310**
- **Rotary Club of Jurong Town**
- **Royal Insignia (Bespoke) Pte Ltd**
- **TAK Products and Services Pte Ltd**
- **Thermo Fisher Scientific Ltd**
- **TNT Surveillance Pte Ltd**
- **Withers KhattarWong LLP**
- **YHS (Singapore) Pte Ltd**



The Lodge of St. Andrew 1437 S.C.



Credit Agricole Corporate
and Investment Bank



NEK Logistics Pte Ltd



DBS Bank Ltd

Our Logistics Champions

The transport of goods is one of our biggest logistical challenges at Hao Ren Hao Shi. For this reason, we are deeply grateful to our logistics champions who generously loan us vehicles and support our distributions.

A big shout-out to our partners at

- **A-P Transportation and Trading**
- **AlexCo Woodworks Pte Ltd**
- **AMS Motors Pte Ltd**
- **Capen Marketing Pte Ltd**
- **COMIT Plastic Pte Ltd**
- **Chengtai Nursery Pte Ltd**
- **Direct Automart Services Pte Ltd**
- **HUB Distributors Services Pte Ltd**
- **Klovex Holdings**
- **Land Rover Owners Singapore**
- **Lee Tat Seng Polyethylene Pte Ltd**
- **Luxur Home Pte Ltd**
- **NEK Logistics Pte Ltd**
- **Shinyuu Cold Chain Solutions Pte Ltd**
- **Tiong Woon Corporation Holding Ltd**



A-P Transportation & Trading



AMS Motors Pte Ltd



COMIT Plastic
Pte Ltd



Chengtai Nursery Pte Ltd



Direct Automart Services
Pte Ltd



HUB Distributors Services Pte Ltd



Land Rovers Owners Singapore



Lee Tat Seng Polyethylene Co.



TAK Products & Services Pte Ltd

Our Awards

We are deeply honored to have received multiple awards and certificate of appreciations at Hao Ren Hao Shi, a recognition that reflects the hard work, passion, and dedication of our entire team. These accolades and appreciations from our partners, not only celebrate our commitment to excellence but also reinforce our mission to make a meaningful impact through everything we do. We are grateful to the organizers, judges, and our supporters for believing in our vision, and we look forward to continuing this journey with even greater purpose and determination.

- **Boon Lay Garden Primary School – Friends of BLGPS Award 2024**
- **Dover Park Hospice – Wind Beneath My Wings 2024**
- **Dover Park Hospice – Certificate of Appreciation 2024**
- **HOPE Initiative Alliance – Certificate of Appreciation 2024**
- **Institute of Mental Health – Certification of Appreciation 2024**
- **Lian Hua Primary School – Certification of Appreciation 2024**
- **Northbrooks Secondary School – Friends of Northbrooks 2024**
- **PA Community Spirit Awards 2024 – Merit Award**
- **PA-Joo Chiat CCC – Appreciation Plaque 2024**
- **Pro Bono SG Awards 2024 – Bronze Supporter**
- **St Stephen's School – Certification of Appreciation 2024**
- **Toa Payoh CCC – Certification of Appreciation 2024**
- **Temasek Polytechnic – Certification of Appreciation 2024**



Mr Edwin Tong, Minister for Culture, Community and Youth & Mr Anson Ng, Chairman and Founder, HRHS



Mdm Liew Wei Li, Director – General of Education, MOE & Mr Lam Chee Yong, Board Director, HRHS



Left to Right: Mr Lam Chee Yong, Board Director, HRHS, Mr Anson Ng, Chairman and Founder, HRHS & Mr Wong Kia Ngee, Senior Director, Temasek Polytechnic

Our Plans for 2025

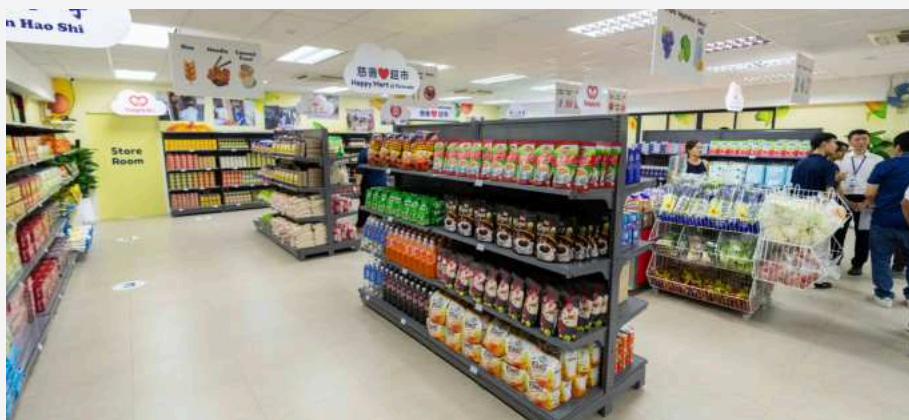
Building Tomorrow, Together

In 2025, we continue to expand our core strategic activities. We are excited to share our upcoming initiatives that will make a meaningful difference in the lives of those we serve.

Happy Mart @Fernvale - Our Second Branch

After the immensely successful opening and smooth operation of our first Happy Mart, we are excited to announce the opening of our second 'Shop for Free' minimart at Fernvale. This new outlet will provide groceries and essential items to the residents in need within the constituency, continuing our mission with dignity and care.

We are proud to collaborate with Leong Nam Temple to bring this initiative to life. The new minimart spans approximately 4,500 square feet and is designed to serve the needs of families and individuals in the surrounding area.



Expanding our reach with Mobile Groceries

With the increased awareness about our Mobile Groceries Programme, we are extending our reach through new partners such as Woodland Health Campus. These collaborations will bring our groceries and necessities to a wider group of underserved communities.

Expanding staff strength

As we expand our initiatives to support more beneficiaries and uphold strong governance, a stable and capable team is essential to maintain high-quality services. This will also ensure smooth logistics, timely service delivery, and meaningful engagement with the communities we serve. By strengthening our workforce, we can extend our reach, deepen our impact, and stay true to our mission.



Financial Highlights

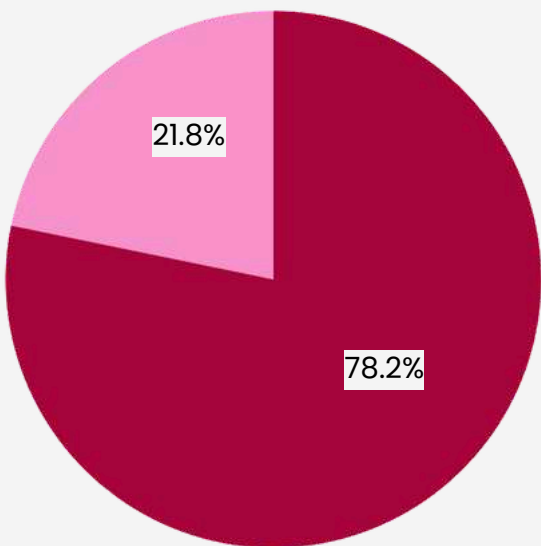
Summary for the Financial Year of 2024

Total Income: \$1,594,594

Total Expenditure: \$1,431,081

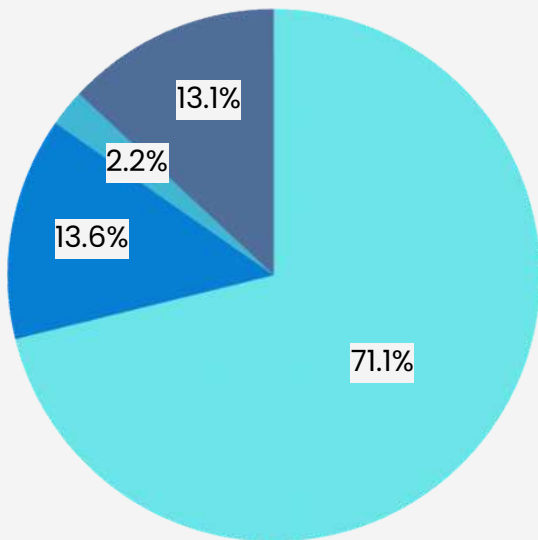
Surplus: \$163,513

Income



- Donations (Cash)
- Donations (In-kind)

Expenditure



- Provisions Goods
- Depreciation of property & equipment, etc.
- Warehouse & Logistics
- Employment & others

Financial Statements

		For the financial year ended 31 December 2024	For the financial period from 30 June 2022 (date of incorporation) to 31 December 2023
	Note	Unrestricted funds \$	Unrestricted funds \$
Income			
Donations	3	1,241,575	1,033,053
Donations-in-kind	3	345,790	1,111,809
		1,587,365	2,144,862
Other income		7,229	667
Total income		1,594,594	2,145,529
Expenses			
Depreciation of property, plant and equipment	8	(194,032)	(104,433)
Employees' compensation	4	(119,769)	(45,217)
Fund disbursement		(1,018,035)	(1,119,058)
Interest on lease liabilities	10(c)	(1,672)	(1,866)
Motor vehicle expenses		(23,119)	(16,272)
Professional fees		(11,000)	(10,471)
Repair and maintenance		(2,284)	(5,432)
Short-term lease expense	10(c)	(5,000)	(9,139)
Others		(56,170)	(5,725)
		(1,431,081)	(1,317,613)
Net surplus and total comprehensive income for the financial year/period		163,513	827,916

	Note	2024 \$	2023 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	462,445	334,410
Other receivables	6	22,797	9,405
Inventories	7	65,197	10,472
		<u>550,439</u>	<u>354,287</u>
Non-current assets			
Property, plant and equipment	8	479,937	540,939
		<u>479,937</u>	<u>540,939</u>
Total assets		<u>1,030,376</u>	<u>895,226</u>
LIABILITIES			
Current liabilities			
Other payables	9	18,672	14,484
Lease liabilities	10	16,367	39,343
		<u>35,039</u>	<u>53,827</u>
Non-current liabilities			
Lease liabilities	10	3,908	13,483
		<u>3,908</u>	<u>13,483</u>
Total liabilities		<u>38,947</u>	<u>67,310</u>
Net assets		<u>991,429</u>	<u>827,916</u>
FUNDS			
Unrestricted funds		991,429	827,916
Total funds		<u>991,429</u>	<u>827,916</u>

	Unrestricted funds \$
<u>2024</u>	
Beginning of financial year	827,916
Total comprehensive income for the financial year	<u>163,513</u>
End of financial year	<u>991,429</u>
<u>2023</u>	
As at 30 June 2022 (date of incorporation)	-
Total comprehensive income for the financial period	<u>827,916</u>
End of financial period	<u>827,916</u>

		For the financial year ended 31 December 2024	For the financial period from 30 June 2022 (date of incorporation) to 31 December 2023
	Note	\$	\$
Cash flows from operating activities			
Net surplus for the financial year/period		163,513	827,916
Adjustments for:			
- Depreciation of property, plant and equipment	8	194,032	104,433
- Donations-in-kind received		-	(562,928)
- Interest on lease liabilities	10(c)	1,672	1,866
Operating surplus before working capital changes		359,217	371,287
Changes in working capital:			
- Other receivables		(13,392)	(9,405)
- Inventories		(54,725)	(10,472)
- Other payables		4,188	14,484
Net cash generated from operating activities		295,288	365,894
Cash flows from investing activities			
Additions to property, plant and equipment, representing net cash used in investing activities		(124,767)	(4,284)
Cash flows from financing activities			
Repayment to lease liabilities		(40,814)	(25,334)
Interest paid		(1,672)	(1,866)
Cash flows used in financing activities		(42,486)	(27,200)
Net increase in cash and cash equivalents		128,035	334,410
Cash and cash equivalents			
Beginning of financial year/At date of incorporation		334,410	-
End of the financial year/period	5	462,445	334,410



You can make a difference!

We appreciate every contribution made. Your support will help us alleviate the cost of living for the low-income individuals, families and those in-need, while promoting the spirit of volunteerism among children, youth and communities.

Donors may enjoy tax deductions of 2.5 times the amount of their qualifying donation.

Make a Gift today

Scan the PayNow QR code to donate or PayNow using UEN 202222684W (Hao Ren Hao Shi Limited) Please submit to us your particulars and the screenshot of your payment via our online donation form for tax-exemption purposes.
www.haorenyaoshi.org.sg/donation-form



For donations via Credit Card, you can visit our campaign page on Giving.sg by scanning the QR Code or search "Hao Ren Hao Shi" on their homepage

Donations in kind

Reach out to us at enquiry@hrhs.org.sg

Spread the Message, One Post at a Time

We're on a mission to make a difference and we need your help to spread the word.

Join us on Facebook, Instagram, YouTube, and LinkedIn.

Every share and post about us helps us to raise awareness and spread the good.



Facebook



Instagram



YouTube



LinkedIn

Join HRHS and make a difference.

Let's do good together!

Your time, your hands, and your hearts can help to improve the lives of those less fortunate.

Volunteer with us



Scan the QR code to register your interest or visit the webpage below.

www.haorenyaoshi.org.sg/volunteer-interest-form



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好人好事



Hao Ren Hao Shi

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